

Moving Forward: How to Effectively Address Professional Responsibility Complaints (PRCs) at Association-Agency Meetings

ONA Provincial Professional Practice Teleconnect

Date: Monday, June 28, 2010.

Time: 7:30 p.m. to 8:30 p.m.

Topic: Moving Forward: How to Effectively Address Professional Responsibility Complaints (PRCs) at Association-Agency Meetings.

During this one-hour session, we will address issues and strategies on how to present your unresolved workload and/or Professional Responsibility Complaint at Association-Agency meetings. ONA's Professional Practice Specialists will provide information to assist ONA leaders with this important stage of the Professional Responsibility Complaint process.

Audience: This teleconnect will be of particular interest to ONA's Bargaining Unit Workload and Professional Responsibility Representatives, Bargaining Unit Presidents and Local Coordinators.

Format: ONA First Vice-President Vicki McKenna will be the moderator for this one-hour teleconference. It will begin with a presentation on tips for effectively presenting PRCs at Association-Agency meetings (e.g. how much data do you need? who should be in attendance? how can you effectively document resolutions? what if you can't get resolution?) The presentation will also address any pre-submitted questions from ONA members. The last portion of the teleconference will consist of questions and answers from participants.

Registration: ONA members will be able to register for the teleconnect by sending an e-mail to RegisterProfPractice@ona.org. Members will be required to provide their name and ONA ID number. Once registered, the member will receive a response, which will include the telephone number to call, as well as the conference number to enter.

Registration will be on a first-come, first-serve basis. ONA reserves the right to limit the number of registrations.

Materials: PowerPoint slides of the presentation will be e-mailed to registrants prior to the teleconnect. The presentation and related materials will be posted on the ONA website following the teleconnect.

Questions: When registering for the teleconnect, members will also be able to pre-submit any questions they would like to have addressed in the presentation.