

COLLECTIVE AGREEMENT

BETWEEN:

**ESSEX COUNTY NURSE PRACTITIONER LED CLINIC
(Hereinafter referred to as "the Employer" or "Employer")**

AND:

**ONTARIO NURSES' ASSOCIATION
(Hereinafter referred to as "the Union")**

EXPIRY: March 31, 2024

ESSEX01.C24

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ARTICLE 1 – PURPOSE AND RECOGNITION

- 1.01 The purpose of this Agreement is to establish mutually satisfactory relations between the Essex County Nurse Practitioner-Led Clinic (hereinafter referred to as the “Employer”) and the Ontario Nurses’ Association (hereinafter referred to as the “Union”), to provide mechanisms for the prompt and equitable disposition of grievances and to establish and maintain satisfactory working conditions, hours and wages for all Employees who are subject to the provisions of this Agreement. Also, to facilitate the long-term sustainability of the Clinic by fostering goals of quality, safety, efficiency, productivity, client service, Employee engagement and continuous improvement.
- 1.02 The Employer shall not propose and/or enter into any agreement with an Employee that pertains to any terms or conditions of employment that contravene the Collective Agreement. Any such agreement shall be null and void.
- 1.03 Persons employed by the Employer who are not covered by this Agreement, including Supervisors, shall not perform work which has been performed exclusively by bargaining unit Employees, except in situations where regular staff are unavailable to perform the work or by mutual agreement.
- 1.04 No bargaining unit Employee shall be laid off, displaced or terminated, or suffer a reduction in hours of work, as a result of the Employer contracting out any of its work or services that fall solely within this scope of nursing practice or any other Employee covered by this agreement.

ARTICLE 2 – RECOGNITION AND SCOPE

- 2.01 The Employer recognizes the Union as the sole and exclusive bargaining agent of all Employees employed by the Essex County Nurse Practitioner-Led Clinic in Windsor and Essex County save and except Administrative Assistants, supervisors and persons above the rank of supervisor.
- 2.02 It is agreed that the word “Employee” or “Employees” wherever used in this Agreement shall be deemed to refer only to an Employee or Employees in the Bargaining Unit as hereinbefore defined.
- 2.03 Where the singular or feminine is used in this Agreement, it shall be deemed to include the plural, masculine or gender neutral pronoun and vice versa, where the context so requires.
- 2.04 “Registered Practical Nurse” and “Registered Nurse” and “Nurse Practitioner” means an Employee who is registered by the College of Nurses of Ontario in accordance with the *Regulated Health Professions Act* and the *Nursing Act*.

- 2.05 A full-time Employee is an Employee who is regularly scheduled for twenty-one (21) or more regular hours of work per week.
- 2.06 A regular part-time Employee is an Employee who is regularly scheduled to work up to twenty (20) hours per week.
- 2.07 “Casual Employee” means an Employee who is not regularly scheduled to work and who is employed under an arrangement whereby the person may elect to work or not when requested to do so.
- 2.08 The Employer agrees to give representatives of the Ontario Nurses' Association access to the Employer premises for the purpose of attending meetings as herein provided in this Collective Agreement. Such representatives shall have access to the premises only with the written (email) approval of the Employer which will not be unreasonably withheld except where the Bargaining Unit President is subject to discipline, in which case only prior notice is required.
- 2.09 A temporary Employee shall be deemed to be an Employee hired for a period not to exceed twelve (12) consecutive months, or eighteen (18) months for pregnancy /parental leave, to replace a full time or part time Employee who is on an approved leave. Employees hired under this clause shall be advised in writing at the time of hiring of the temporary status and of the period of employment. Notwithstanding any other term or provision of this Agreement, save and except Article 8.01, her employment shall automatically terminate at the end of the specified period.
- If during the temporary period of employment, the Employee obtains a position as a regular full time or part time Employee her seniority will be recognized from date of last hire.
- 2.10 The parties to this Collective Agreement recognize that the purpose of the Employer and its Employees is to maintain or improve the health and well-being of its patients and clients through collaborative, team-based Nurse Practitioner-Led holistic care, and that its goal is to meet the needs of its patients/clients through timely, accessible, welcoming, knowledgeable, responsive and holistic approaches throughout the life span by the same inter-professional team and in collaboration with others who may be needed.

ARTICLE 3 – HARASSMENT AND DISCRIMINATION

The parties agree that a safe workplace, free of violence (including domestic violence) and harassment, is a fundamental principle of a healthy workplace. Commitment to a healthy workplace requires a high degree of cooperation between Employers, Employees, physicians, and the Union. Employees should feel empowered to report incidents of disruptive behaviour, including physician behaviour, without fear of retaliation.

The parties are both committed to a harassment free environment and recognize the importance of addressing discrimination and harassment issues in a timely and effective manner as set out below:

- 3.01 The Employer and the Union agree that there will be no discrimination, interference, intimidation, restriction or coercion exercised or practiced by any of their representatives or members with respect to any Employee because of her membership or non-membership in the Union, activity or lack of activity on behalf of the Union or by reason of exercising her rights under the Collective Agreement.
- 3.02 It is agreed that there will be no discrimination or harassment by either party or by any of the Employees covered by this Agreement on the basis of any protected ground as provided for under the Ontario *Human Rights Code*.
- 3.03 Harassment and Discrimination
- There shall be no harassment, including sexual harassment, by the Employer, the Union or any Employee and in this regard, the Employer, Union and all Employees agree to comply with current Occupational Health and Safety legislation and the Employer's policies.
- 3.04 Any Employee who may have a harassment or discrimination complaint shall follow the complaints process as set out in the Employer's harassment policies and process. Where an Employee requests the assistance and support of the Union in dealing with harassment or discrimination issues, such representation will be allowed.
- 3.05 In recognizing the importance of a harassment free environment, the Employer will review the Employer policies and procedures with respect to harassment with the Employees during her or his orientation. The Employer further agrees to provide copies of such existing policies and procedures to the Bargaining Unit President, and to provide revisions and updates to such policies and procedures as they occur to the Bargaining Unit President.

ARTICLE 4 – NO STRIKES OR LOCKOUTS

- 4.01 The Union agrees that there shall be no strikes and the Employer agrees that there shall be no lockouts so long as this agreement continues to operate. The terms "strike" and "lockout" shall bear the meaning given them in the *Ontario Labour Relations Act*.

ARTICLE 5 – MANAGEMENT RIGHTS

- 5.01 The Union acknowledges and recognizes that all matters concerning the management of the Employer's operations and direction of the working

force are fixed exclusively with the Employer except as specifically limited by an express provision in this Agreement. Without restricting or limiting the generality of the foregoing, the Union acknowledges and recognizes that it is the exclusive function of the Employer to:

- (a) maintain order, discipline and efficiency, including the use of improved or changed equipment or methods;
- (b) hire, classify, transfer, assign, lay-off, recall, promote, increase or decrease work assignments and determine standards of performance and work assignments;
- (c) discharge, suspend, demote or otherwise discipline Employees subject to the provisions of this Agreement;
- (d) make, enforce, and alter from time to time rules and regulations governing the conduct of the Employees and to be observed by the Employees which are not inconsistent with the provisions of this Agreement. The Employer agrees to provide the Local Union President with a copy of any new or altered rules or regulations;
- (e) generally to manage the services in which the Employer is engaged or may become engaged and without in any way restricting the generality of the foregoing to determine the types of services to be provided and the programs required to carry out those services including the right to plan, direct and control services, facilities, programs, courses, procedures, methods, staffing, location and classification of personnel required from time to time, work assignments and the scheduling thereof, supervision and control of the programs.

5.02 The Employer agrees that these functions will be exercised in a manner consistent with the provisions of this Agreement.

ARTICLE 6 – REPRESENTATION AND UNION SECURITY

6.01 The Employer will deduct from each Employee covered by this Agreement an amount equal to the regular monthly Union dues designated by the Union.

Where an Employee has no dues deducted during the payroll period from which dues are normally deducted, that deduction shall be made in the next payroll period provided the Employee has earnings in the next payroll period.

If the failure to deduct dues results from an error by the Employer, then, as soon as the error is called to its attention by the Union, the Employer shall make the deduction in the manner agreed to by the parties. If there is no agreement, the Employer shall make the deduction in the manner prescribed by the Union.

- 6.02 Such dues shall be deducted monthly and in the case of newly employed Employees, such deductions shall commence in the month following their date of hire.
- 6.03 The amount of the regular monthly dues shall be those authorized by the Union and the Vice-President, Finance of the Union shall notify the Employer of any changes therein and such notification shall be the Employer's conclusive authority to make the deduction specified. In the case of any local dues levies, notification will be made by the local treasurer and such notification shall be the Employer's conclusive authority to make the deduction specified.
- 6.04 In consideration of the deducting and forwarding of Union dues by the Employer, the Union agrees to indemnify and save harmless the Employer against any claims or liabilities arising or resulting from the operation of this Article.
- 6.05 The amounts so deducted shall be remitted monthly to the Vice-President, Finance of the Union, no later than the end of the month following the month in which the dues were deducted. In remitting such dues, the Employer shall provide a list of Employee from whom deductions were made. In remitting such dues, the Employer shall provide a list of Employees from whom deductions were made, including their social insurance numbers. The list shall also include deletions (including terminations) and additions from the preceding month highlighting new hires, resignations, terminations, new unpaid leave of absence of greater than one (1) month, returns from leaves of absence. A copy of this list will be sent concurrently to the Local Union. Where the parties agree, the Employer may also provide the information in an electronic format. A copy of this list will be sent to the Bargaining Unit President.
- NOTE: The Employer will provide each Employee with a T-4 Supplementary Slip showing the dues deducted in the previous year for income tax purposes where such information is or becomes readily available through the Employer's payroll system.
- 6.06 The Employer agrees to provide the Bargaining Unit President, or designate, with up to fifteen (15) minutes to meet with each new bargaining unit Employee during the new Bargaining Unit Employee's orientation session. Where the Bargaining Unit President, or designate, is not working at the same work location where the new Bargaining Unit Employee's orientation is occurring, they shall designate an alternate Bargaining Unit

Representative at the work location where the orientation is occurring to conduct this meeting.

ARTICLE 7 – RELATIONSHIP AND REPRESENTATION

- 7.01 Notwithstanding paragraph 7.02 (c) below, the Employer agrees to pay for time spent during an Employee's shift for representatives of the Union attending meetings with the Employer. Any time spent in a mandatory meeting scheduled by the Employer outside of an Employee's shift shall be paid.
- 7.02 Grievance Officer and Negotiations Committee
- (a) The Employer agrees to recognize one (1) Employee selected by the Union as Bargaining Unit President or a delegate in their absence for the purposes set out below.
 - (b) The Employer agrees to recognize the Bargaining Unit President or a designate for the purpose of representing Employees and dealing with Union business as provided under this Collective Agreement.
 - (c) The Union may appoint or elect a Negotiation Committee not to exceed two (2) Employees, one of whom shall be the Bargaining Unit President and there will be equal representation from nursing and Allied Employees from the Bargaining Unit for the purpose of negotiating amendments to the Collective Agreement. During bargaining the Employer shall maintain the normal earnings and benefits of all the Employees of the Employer on the Union's bargaining committee through to the completion of bargaining up to and including conciliation. The Employer will pay for one day of wages for the negotiation committee during the negotiation of the renewal of the Collective Agreement for the purposes of preparation.
- 7.03 The Executive Director, or designate, shall be informed in writing of any change of the Bargaining Unit President, a Grievance Officer or Negotiation Committee Member.
- 7.04 The Union acknowledges and agrees that the Bargaining Unit President and other Employee Committee Members, as described in this Article, have regular duties to perform in connection with their employment with the Employer. The Bargaining Unit President and other Employee Committee Members will not absent themselves from their regular duties without first obtaining written (email) permission from the Executive Director, or designate.
- 7.05 The Union further agrees that they will not conduct Union business either on the premises of the Employer or at such location where services are

being provided by Employees, except as specifically permitted by this Agreement or as specifically authorized in writing by the Employer.

7.06 Labour-Management

There shall be a Labour-Management Committee comprised of two (2) representatives of the Union designated by the Union and two (2) representatives of the Employer. The function of the Committee shall be to discuss matters of mutual concern to the Parties, but it is agreed and understood that the Committee shall not discuss grievances. The Committee shall meet on an informal basis every two (2) months or as otherwise agreed.

7.07 Professional Responsibility

The parties agree that patient care is enhanced if concerns relating to professional practice, patient acuity, workload and staffing are resolved in a timely and effective manner.

At the time that workload concerns arise, they will be discussed with the Executive Director, or designate to develop strategies to address the concerns.

If the concerns are not addressed to the satisfaction of the Employee, a Professional Responsibility Form will be submitted to the manager in writing by the Bargaining Unit President within fourteen (14) calendar days of the occurrence.

A discussion by the Labour-Management Committee shall take place within ten (10) calendar days of the receipt of the letter. The Union Members of the Labour-Management Committee may be accompanied by an ONA Labour Relations Officer ("LRO") at such meeting where the Bargaining Unit President, or designate, has given the Employer at least forty-eight (48) hours' notice of such intention. The management members of the Labour-Management Committee may, where an ONA LRO attends, be accompanied by an additional advisor of their choice at such meeting. The Executive Director shall render her decision in writing to the Bargaining Unit President, or delegate, within fourteen (14) calendar days of the meeting. Should the workload concerns not be resolved then an outside mediator will be consulted for the purposes of assisting in the resolution of any unresolved issues.

7.08 Occupational Health & Safety

It is a mutual interest of the parties to promote health and safety in workplaces and to prevent and reduce the occurrence of workplace injuries and occupational diseases. The parties agree that health and safety is of the utmost importance and agree to promote health and safety and wellness

throughout the organization. The Employer shall provide orientation and training in health and safety to new and current workers on an ongoing basis, and workers shall attend required health and safety training sessions. Accordingly, the parties fully endorse the responsibilities of Employer and Worker under the *Occupational Health and Safety Act*.

(a) Joint Health and Safety Committee

- i) Recognizing its responsibilities under the applicable legislation, the Employer agrees to accept as a member of its Joint Health and Safety Committee, at least one (1) representative selected or appointed by the Union from amongst the Bargaining Unit members.
- ii) At least one (1) of the Employees representing workers, from the Bargaining Unit, under the *Occupational Health and Safety Act*, who are trained to be certified workers as defined under the *Act*, may be from the Union.
- iii) “A member of a committee shall be deemed to be at work while the member is fulfilling the requirements for becoming certified by the Workplace Health and Safety Agency, and the member’s Employer shall pay the member for the time spent at the member’s regular or premium rate as may be proper.” ref: *Occupational Health and Safety Act*, Sec. 9 (36). “[This provision] does not apply with respect to workers who are paid by the Agency for the time spent fulfilling the requirements for becoming certified.” ref: Sec 9 (37).

- (b) The Employer will notify the Bargaining Unit President and the Labour Relations Officer of the names of all ONA members who go off work due to a work-related injury.

The information provided will include:

- i) Date and type of injury;
- ii) Current listing of ONA members on a rehabilitative return to work program;
- iii) Current listing of all ONA members off for thirty (30) days or longer due to injury or illness.

(c) Workplace Violence

The Employer recognizes the potential for violence in the workplace. The Employer will take every reasonable effort to identify all potential sources of such risk to eliminate or minimize such incidents through

the workplace violence and harassment prevention program. The Employer will not tolerate any type of violence within the workplace or during work-related activities. The Employer is committed to allotting whatever time, attention, authority and resources necessary to ensure a safe and health work environment for all Employees. The Employer will take every reasonable precaution to protect the Employee from physical injury in the case where domestic violence may be a risk.

- (d) Workplace violence is defined as: the exercise of physical force by a person against a worker, in a workplace, that causes or could cause physical injury to the worker; an attempt to exercise physical force against a worker, in a workplace, that could cause physical injury to the worker; a statement or behavior that it is reasonable for a worker to interpret as a threat to exercise physical force against the worker, in a workplace, that could physical injury to the worker.

- (e) Violence Policies, Measures and Procedures

The Employer agrees to develop, maintain, implement and ensure compliance with formalized policies and procedures updated and amended in consultation with the Joint Health and Safety Committee to deal with workplace violence. The policies will address prevention of violence and the management of violent situations and support to Employees who have faced workplace violence. These policies and procedures shall be communicated to all Employees and supervisors.

- (f) Notification to the Union

The Employer will inform the Union and the JHSC within three (3) days of any ONA member who has been subjected to violence while performing his/her work. Such information, providing details set out in Section 5 of the *Regulation for Health Care and Residential Establishments*, shall be submitted in writing to the Union as soon as possible but in no case longer than four (4) days of becoming aware. For critical injuries the Employer will notify the Joint Health and Safety Committee and the Union immediately, and in writing, providing details set out in Section 5 of the *Regulation for Health Care and Residential Establishments*, within forty-eight (48) hours.

- (g) Function of Joint Health and Safety Committee

The Employer will report all incidents of violence to the Joint Health and Safety Committee (JHSC) for review.

(h) Training

The Employer agrees to provide mandatory paid education, training and information on the prevention of violence to all Employees who come into contact with potentially aggressive persons. This training will be done during a new Employee's orientation and updated annually.

For ONA members required to work in the community this training will include instruction in guidelines for community safety and will be provided during the orientation period and updated annually to the unit/service area.

- (i) The Employer and the Union recognize the Employer's obligation under Section 25 (2) (h) to take every precaution reasonable to protect Employees and Section 32.0.5 (3) of the *Occupational Health and Safety Act* to provide information, including personal information, to an Employee related to a risk of workplace violence from a person with a history of violent behavior.

The Employer, in consultation with the JHSC or health and safety representative, shall develop and implement an effective written measure and procedure to put in place a visible and electronic warning system for all Employees who may be exposed to patients who have a history of violent behavior that is known by the Employer. Such a system shall include flagging measures such as:

- i) Information about individual patient behavior, triggers and interventions;
 - ii) Indication on New Patient Intake documentation; if such information is known to the Employer or can be reasonably obtained;
 - iii) Computerized record of patient's history of violence;
 - iv) Readily visible signage/notation on the electronic patient chart;
 - v) The development of measures and procedures for Employees to summon immediate assistance.
- (j) The Employer, in consultation with the JHSC or health and safety representative, shall develop and implement effective control measures and procedures for Employees who witness, or become aware of assaults or are assaulted.

(k) Support and Counselling

The Employer and the Union recognize that, where preventative measures have failed to prevent violent incidents, counselling and support must be available to help victims recover from such incidents.

(l) Damage to Personal Property

The Employer will provide reimbursement for replacement of damages incurred to the Employee's personal property, such as eyeglasses, contact lenses or other prosthesis, etc., ripped uniforms, personal clothing, as a result of being physically assaulted while performing his/her work.

The Employee will endeavour to present her or his claim to the Employer within seven (7) days after the event, unless it was impossible for her or him to do so during this period.

7.09 Should an Employee, who is a Health Professional under the *Regulated Health Professions Act*, be required to provide her or his Regulatory College with proof of liability insurance, the Employer, upon request from the Employee, will provide the Employee with a letter outlining the Employer's liability coverage for Health Professionals in the Employer's employ.

7.10 Modified Work

The Employer will notify the Bargaining Unit President of the names of all Employees who go off work on long-term disability.

When it has been medically determined that an Employee is unable to return to the full duties of his/her position due to disability, illness or injury, but who may return if certain medical restrictions can be accommodated, the Employer will notify the Bargaining Unit President (or designate) and meet with the local representative and Employee as soon as possible to discuss the Employee's medical restrictions and determine whether suitable work can be provided.

ARTICLE 8 – DISCIPLINE AND DISCHARGE

- 8.01 (a) The Employer may discharge, suspend, demote or otherwise discipline Employees who have successfully completed their probationary period for just cause.
- (b) i) The Employer may discharge, suspend, demote or otherwise discipline Employees who have not successfully completed

their probationary period for any reason satisfactory to the Employer.

- ii) The discharge, suspension, demotion or other disciplining of a probationary Employee shall not be considered a difference arising between the probationary Employee and the Employer or between the Parties and cannot be the subject matter of a grievance or referred to arbitration.

8.02 The Employer agrees to provide written reasons within seven (7) calendar days to the affected Employee in the case of discipline, discharge or suspension and further agrees that it will not suspend, discharge or otherwise discipline an Employee who has completed her or his probationary period, without just cause.

8.03 No document shall be used against an Employee where it has not been brought to her or his attention in a timely manner.

8.04 At the time formal discipline is imposed, an Employee is entitled to be represented by her or his Union representative. In the case of suspension or discharge, the Employer shall notify the Employee of this right in advance. The Employer also agrees, as a good labour relations practice, in most circumstances it will also notify the local Union.

The Employer agrees that where an Employee is required to attend a meeting with the Employer that may lead to disciplinary action, as a good labour relations practice, it will inform the Employee of the purpose of the meeting and her or his right to Union representation.

All investigations related to an Employee's employment will be completed in a timely manner.

8.05 The Employer will notify the Employee when it reports her or him to the College of Nurses of Ontario and refer them to the Union as a resource.

8.06 Any letter of reprimand, suspension or other sanction will be removed from the record of an Employee fifteen (15) months following the receipt of such letter, suspension or other sanction provided that such Employee has not incurred any further discipline during that period.

ARTICLE 9 – GRIEVANCE AND ARBITRATION PROCEDURES

9.01 It is the mutual desire of the parties hereto that complaints of Employees shall be adjusted as quickly as possible, and it is understood that an Employee has no grievance until she has first given her Supervisor or designate the opportunity of adjusting her complaint. Such complaint shall be discussed with her Supervisor or designate within ten (10) days after the

circumstances giving rise to it have occurred and the Supervisor or designate shall reply within ten (10) days. It may then be taken up as a grievance within ten (10) days following the receipt of the decision of the Supervisor or designate in the following manner and sequence:

9.02

Step No. 1

The Employee, with the assistance of a Union representative, may submit a written grievance signed by her to the Supervisor or designate, documenting the Article(s) alleged to be violated and the nature of the complaint. The Supervisor or designate will deliver her decision in writing within ten (10) days following the day on which the grievance was presented to her. Failing settlement then:

Step No. 2

Within ten (10) days following the decision under Step No. 1 the Employee with the assistance of the Union representative, may submit the written grievance to the Executive Director or designate. A meeting will then be held with the Executive Director, Grievance Committee and the ONA Labour Relations Officer. The Executive Director will deliver her decision in writing to the Labour Relations Officer and the Local Union within ten (10) days from the date of such meeting.

9.03

All agreements reached under the grievance procedures between the representatives of the Employer and the representatives of the Union will be final and binding upon the Employer and the Union and the Employees.

9.04

The time limits set out in the grievance and arbitration procedures herein are mandatory and failure to comply strictly with such time limits shall result in the grievance being deemed to have been abandoned subject only to the provisions of Section 48(16) of the *Labour Relations Act*. All grievances shall be properly carried through the requisite steps of the Grievance Procedure before it is submitted to arbitration. Where no answer is given within the time limits specified in the Grievance Procedure, the grieving party shall be entitled to submit the grievance to the next step of the Grievance Procedure. The parties may agree to waive or extend any of the time limits established in the grievance and/or arbitration procedures and where such agreement is reached, it shall be in writing.

9.05

Group Grievance

Where a number of Employees have similar grievances they may present a group grievance in writing, to the Supervisor or designate within fourteen (14) days after the circumstances giving rise to the grievance have occurred or ought reasonably to have come to the attention of the Employee(s). The Supervisor or designate shall reply within ten (10) days.

The grievance can then be initiated at Step 2 of the grievance procedure and the applicable provisions of the Article will apply.

9.06 Union Policy Grievance

A complaint or grievance arising directly between the Employer and the Union concerning the interpretation, application, administration or an alleged violation of this Agreement shall originate at Step No. 2 of the Grievance Procedure within ten (10) days after the circumstances giving rise to the complaint have occurred. No matter may be grieved as a Union policy grievance, which involves a complaint from an individual Employee.

9.07 Where no answer is given within the time limits specified in the Grievance Procedure, the grieving party shall be entitled to submit the grievance to the next step of the Grievance Procedure.

9.08 The parties may agree to waive or extend any of the time limits established in the Grievance and Arbitration Procedures.

9.09 A Union representative may assist the grievor at any stage of the Grievance Procedure if so requested by the Employee. At the request of the Union Representative, the Bargaining Unit President may assist the grievor starting at Step 2 grievance matters involving suspension or termination.

9.10 Arbitration

If the Employer or the Union requests that a grievance, as above provided, be submitted to arbitration, it shall make such request in writing addressed to the other party of this Agreement and at the same time appoint its nominee and notify the other party. The recipient of the notice shall within ten (10) days inform the other party of its appointee to the Arbitration Board. The two nominees so mentioned shall, within ten (10) days of the nomination of the latter of them, attempt to settle by agreement the third person to be a member and Chairman of the Arbitration Board. If they are unable to agree on such Chairman, they shall then request the Minister of Labour of the Province of Ontario to appoint a Chairman. In the event of default of either party in nominating its representative to the Arbitration Board, the other party shall apply to the Minister of Labour for the Province of Ontario who shall have power to effect such appointment.

9.11 No person may be appointed as an Arbitrator who has been involved in an attempt to negotiate or settle the grievance.

9.12 The Arbitration Board shall not have jurisdiction to amend or add to any of the provisions of this Agreement or to substitute any provisions in lieu thereof nor to give any decision inconsistent with the terms and provisions of this Agreement.

- 9.13 Each of the parties thereto will bear the fee and expense of the nominee appointed by it and the parties will equally share the fee and expense, if any, of the Chairman of the Arbitration Board.
- 9.14 The time limits fixed in both the Grievance and the Arbitration procedures may be extended by written mutual consent of the parties to this Agreement.
- 9.15 The Employer and the Union may, by written mutual agreement, substitute for specific grievance or grievances, a named Arbitrator for the Board of Arbitration provided for herein whether or not such Board has been constituted and the Arbitrator shall possess the same powers and be subject to the same limitations as the Board of Arbitration hereunder.
- 9.16 Saturdays, Sundays, and paid holidays shall not be counted in the grievance procedure.

ARTICLE 10 - SENIORITY

10.01 Probationary Period

Newly hired Employees shall be considered to be on probation for a period three (3) months. The Employer shall advise the Employees in writing of the completion of their probationary period. If retained after the probationary period, the full-time Employee shall be credited with seniority from date of last hire and the regular part-time and casual Employee shall be credited with seniority for all hours worked.

An Employee who transfers from casual or regular part-time to full-time status or vice versa, shall not be required to serve a probationary period where such Employee has previously completed their probationary period.

The Employer may extend the probationary period of an Employee. It will provide notice to the Union at least seven (7) calendar days prior to the expected date of expiration of the initial probationary period. It is understood and agreed that any extension to the probationary period will not exceed an additional three hundred (300) hours worked and, where requested and agreed to by the Union, the Employer will advise the Employee and the Union of the basis of such extension with recommendations for the Employee's professional development.

- 10.02 Upon successful completion of the probationary period, the Employee shall be placed on the seniority list and credit shall be given for hours worked since date of last hire.

10.03

Seniority Lists

- (a) A seniority list shall be established for all full-time Employees covered by this Agreement who have completed their probationary period. For information purposes only, the names of all full-time probationary Employees shall be included in the seniority list. Seniority on such lists will be expressed in terms of a date. It is understood that eighteen hundred twenty (1820) paid hours equals one year.
- (b) A seniority list shall be established for all regular part-time Employees covered by this Agreement who have completed their probationary period. For information purposes only, the names of all regular part-time probationary Employees shall be included in the seniority list. Seniority on such lists will be expressed in terms of total hours worked.
- (c) A seniority list shall be established for all casual Employees covered by this Agreement who have completed their probationary period. For information purposes only, the names of all casual probationary Employees shall be included in the seniority list. Seniority on such lists will be expressed in terms of total hours worked.
- (d) An Employee's full seniority and service shall be retained by the Employee in the event that the Employee is transferred from full-time to part-time or in the event the Employee is transferred from casual to regular part-time or vice-versa. An Employee whose status is changed from full-time to part-time shall receive credit for her or his full seniority and service on the basis of fifteen hundred (1500) working hours for each year of full-time seniority or service. An Employee whose status is changed from part-time to full-time shall receive credit for her or his full seniority and service on the basis of one year of seniority or service for each fifteen hundred (1500) working hours. Any time worked in excess of an equivalent shall be pro-rated at the time of transfer. For the purpose of job posting competitions only, full-time or part-time seniority, once converted to a date, shall not precede the Employee's date of hire.
- (e) Seniority lists shall be prepared twice annually according to the records of the Employer as of June 30th and December 31st. The seniority list shall be posted on a bulletin board provided by the Employer once prepared. Seniority as posted shall be deemed to be final and not subject to complaint unless such complaint is made within thirty (30) calendar days from the date of posting. The Employer will send a copy of the seniority list to the Bargaining Unit President once it is posted.

10.04 Effect of absence

Seniority shall be retained and accumulate when an Employee is absent from work, under the following conditions:

- (a) When on leave of absence with pay;
- (b) When on an approved leave of absence without pay not exceeding thirty (30) continuous calendar days;
- (c) When in receipt of paid or unpaid sick leave;
- (d) When on pregnancy or parental leave;
- (e) When on Long Term Disability.

This clause will be interpreted in a manner consistent *with Human Rights Code and Employment Standards Act*.

10.05 Seniority shall be retained but not accumulate when an Employee is absent from work under the following conditions:

- (a) When on an approved leave of absence without pay exceeding thirty (30) continuous calendar days;
- (b) For a period of eighteen (18) months after layoff.

This clause will be interpreted in a manner consistent with *Human Rights Code and Employment Standards Act*.

10.06 A full-time or regular part-time or casual Employee shall lose all service and seniority and shall be deemed to have terminated if the Employee:

- (a) leaves of her or his own accord;
- (b) is discharged and the discharge is not reversed through the grievance or arbitration procedure;
- (c) is absent from work for three (3) consecutive working days unless a reason satisfactory to the Employer is given to the Employer.
- (d) regardless of (c) above, is absent from work for three (3) consecutive working days without notifying the Employer in advance, unless it was impossible for the Employee to notify the Employer.
- (e) has been laid off eighteen (18) calendar months;

- (f) fails to return to work upon the expiration of an authorized leave of absence or utilizes an authorized leave of absence for any other purpose than that for which the leave was granted;
- (g) fails to indicate her intention to return to work within seven (7) calendar days after she has received notice of recall and fails to report to work within ten (10) calendar days after she has received notice of recall.

Notice of Recall may be by telephone, speaking directly to the Employee, or registered mail. If notice is by registered mail, it shall be deemed to have been received on the seventh (7th) day following registration, unless the individual can provide the Employer with a reason satisfactory to the Employer for any failure to receive the notice in the time period;

- (h) where the Employee is an Employee who holds a Temporary Certificate of Registration and the Temporary Certificate of Registration expires, is revoked or the Employee fails to obtain her General Certificate of Registration on the first opportunity she would have to write the necessary examinations. The Employee will be on leave without pay until they can write the examination.

This clause shall be interpreted in a manner consistent with the *Ontario Human Rights Code* and the *Employment Standards Act*.

ARTICLE 11 – LAY-OFF AND RECALL

11.01 Where the Employer decides to reduce the number of working forces in a classification the following provision shall apply.

The Employer agrees that Employees shall be selected for lay off by the Employer considering the following factors:

- (a) Employees who volunteer to accept the layoff and receive severance;
- (b) skill, ability and qualifications;
- (c) seniority.

Employees will be laid off in ascending order on the basis of factor (c) provided in the opinion of the Employer, that the senior Employees have the requisite skill, ability and qualifications to perform the work. The Employer agrees not to act in an arbitrary, discriminatory or in bad faith when determining the skill, ability and qualifications.

- 11.02 Where in advance of the lay-off of an Employee, the Employer expects the layoff to exceed eight (8) weeks in duration, the Employer will, when possible, so advise the Union, at least eight (8) weeks prior to advising the Employee affected of their layoff, unless such layoff is the result of direction from the Ministry of Health. In such cases, the Union will be given a copy of the relevant Ministry of Health correspondence within three (3) working days of its receipt.
- 11.03 Where a lay-off pursuant to this article is defined pursuant to the *Employment Standards Act, 2000*, as constituting termination of employment, the Employer shall provide the Employee(s) concerned with notice of termination, or pay in lieu therefore, consistent with the provisions of the *Employment Standards Act, 2000*, it being specifically understood that an Employee is required by the said Act to waive recall rights in order to receive pay in lieu of notice.
- 11.04 An Employee will be provided with at least four (4) weeks' written notice of layoff unless such layoff is the result of a direction from the Ministry of Health in which case the Employer will provide the Employee with as much advance written notice as possible but no less than four (4) weeks' notice.
- 11.05 An Employee who has been laid off in accordance with Article 11.01 will be permitted to displace a less senior Employee in another position provided the Employee has the skill, ability and qualifications to perform the required work. The Employee shall make their decision regarding who they will displace within three (3) business days of receiving notice of layoff as provided for in Article 11.03. Each subsequently displaced employee shall similarly make their decision regarding who they will displace within three (3) business days of being displaced.
- 11.06 Where the Employer decides to increase the number of working forces in a classification, persons on layoff shall be selected for recall based on reverse order of the layoff provided in the opinion of the Employer, that the senior Employees have the requisite skill, ability and qualifications to perform the work. The Employer agrees not to act in an arbitrary, discriminatory or in bad faith when determining the skill, ability and qualifications.
- NOTE 1: Where full-time and part-time Employees are both employed, seniority lists and layoff and recall rights of part-time Employees shall be separate from full-time Employees.

ARTICLE 12 – JOB POSTING

- 12.01 (a) If the Employer determines that a vacancy occurs inside the Bargaining Unit, the Employer will notify the Employees by posting a notice on the bulletin board internally for five (5) working days and

also send notice to the Union. If the Employer does not intend to fill a vacancy, it shall advise the Union of its decision.

- (b) In evaluating applicants for a vacancy, the Employer shall consider skill, ability, and qualifications. Where the skill, ability and qualifications are equal, the most senior candidate shall be awarded the position. The Employer agrees not to act in an arbitrary, discriminatory or in bad faith when determining the skill, ability and qualifications.
- (c) An Employee selected as a result of a posted permanent full-time vacancy need not be considered for a further permanent full-time vacancy for a period of six (6) months from the date of her/his selection unless such vacancy would result in a change of classification or higher rate of classification.
- (d) Copies of all job postings will be provided to the Bargaining Unit President at the time of posting.
- (e) Employees may make a written request for transfer by filling out an Application for Transfer form indicating name, qualifications, experience, present area of assignment, seniority and posted position(s) the Employee is applying for. Employees will be permitted to provide an Application for Transfer form to the Employer prior to going on an absence from the workplace indicating what positions they wish to be considered for during such absence and must provide a contact number and email address, if available, the Employer can use to contact them during her absence should a posting arise.
- (f) Should there be no suitable applicant from within the bargaining unit; the Employer may hire an Employee from outside the bargaining unit.
- (g) The Employer shall have the right to fill any permanent vacancy which it determines exists on a temporary basis in its discretion until the posting procedure is completed.
- (h) It is understood that the Employer may back fill leaves of absence. Where the position is expected to exist for less than three (3) months, it need not be posted and where the position is expected to exist for three (3) months or more it shall be posted. Where an external candidate is hired for such a purpose, they may be hired for a fixed term and/or released without applying the lay-off procedure.

12.02

Notification to Unsuccessful Job Applicants

Employees who are the unsuccessful candidate for any Bargaining Unit posting will be notified, in writing, of the decision being made prior to the posting of the name of the successful candidate. For internal applicants,

upon request, a copy of such notice will be provided to the Bargaining Unit President.

- 12.03 Where the Employer establishes a special project and a lead assignment is required, the selection of the lead will be determined by the Executive Director, or delegate. The Employer agrees that it will not discriminate or act in an arbitrary fashion in making such assignment.

ARTICLE 13 – LEAVES OF ABSENCE

13.01 (a) Union Leave

Leave of absence without pay shall be granted to Employees selected by the Union to attend Union conventions or conferences, or Union business.

The cumulative total leave of absence and the number of days is twenty (20) days during each fiscal year.

Such request is to be made seven (7) calendar days in advance, where practicable, in writing by the Union. Such leave will not be unreasonably denied. Where it is normal practice, the Employer will endeavour to replace any Employee who is on leave for Union business by another Employee covered by the Collective Agreement. During such leave of absence, an Employee's salary and applicable benefits or percentage in lieu of benefits shall be maintained by the Employer and the local Union agrees to reimburse the Employer in the amount of the salary of the Employee. Employees will receive service and seniority credit for all leaves granted under this Article.

(b) Leave for Local Coordinator

An Employee, who is elected to the position of Local Coordinator or to serve on a provincial Union committee, shall be granted, upon request, such leave(s) of absence as she may require to fulfil the duties of her position. Reasonable notice sufficient to adequately allow the Employer to minimize disruption of its services shall be given to the Employer for such leave of absence.

There shall be no loss of seniority or service during such leave of absence. Leave of absence under this provision shall be in addition to the Union leave provided in Article 13.01(a) above. During such leave of absence, the Employer shall maintain the Employee's salary and nineteen percent (19%) for applicable benefits and the Union agrees to reimburse the Employer in the amount of the full cost of such salary and applicable health and welfare benefits.

The designate must be identified to the Executive Director or designate, at least 48 hours prior to the scheduled meeting. There is no additional cost incurred to the Employer as a result of appointing a designate.

(c) Leave for Board of Directors

Notwithstanding Article 10.04, an Employee, who is elected to the Board of Directors of the Ontario Nurses' Association, other than to the office of President, shall be granted a leave of absence without pay as she or he may require to fulfill the duties of the position. Reasonable notice sufficient to adequately allow the Employer to minimize disruption of its services shall be given to the Employer for such leave of absence. During such leave of absence, an Employee's salary and applicable benefits or percentage in lieu of benefits shall be maintained by the Employer and the Union agrees to reimburse the Employer in the amount of the salary and nineteen percent (19%) for applicable benefits. Employees will receive service and seniority credit for all leaves granted under this Article.

(d) Leaves for ONA President

Upon application in writing by the Union on behalf of the Employee to the Employer, a leave of absence shall be granted to such Employee elected to the office of President of the Ontario Nurses' Association. Notwithstanding Article 10.04, there shall be no loss of service or seniority for an Employee during such leave of absence. During such leave of absence, the Employee's salary and applicable benefits (or percentage in lieu of benefits) shall be maintained by the Employer and the Union agrees to reimburse the Employer in the amount of the full cost of such salary and applicable benefits (or percentage in lieu of benefits). It is understood, however, that during such leave the Employee shall be deemed to be an Employee of the Ontario Nurses' Association. The Employee agrees to notify the Employer of her or his intention to return to work at least two (2) weeks prior to the date of such return.

Notwithstanding the above, the Employer and the Union may make alternate arrangements in respect to salary and benefit continuation.

(e) ONA Staff Leave

For an Employee with at least two (2) years full-time or equivalent service upon application in writing by the Union to the Employer, an unpaid leave of absence may be granted to such Employee selected for a secondment or a temporary staff position with the Ontario Nurses' Association. Such leave shall not be unreasonably denied or extended beyond twelve (12) months. Notwithstanding Article

10.04, there shall be no loss of service or seniority for an Employee during such leave of absence. It is understood that during such leave the Employee shall be deemed to be an Employee of the Ontario Nurses' Association. The Employee agrees to notify the Employer of her or his intention to return to work at least ten (10) weeks prior to the date of such return. The Employee shall be reinstated to her or his former position, unless that position has been discontinued, in which case the Employee shall be given a comparable job.

- (f) The Employer will replace Employees scheduled off work for all Union leaves granted under this provision where salary and benefits are reimbursed by the Union subject to availability.

13.02 Personal Leave

The Employer may grant a request for leave of absence for personal reasons without pay provided that they receive reasonable notice, in writing, subject to the operational requirements of the Employer. Employees when applying for such leave shall indicate the proposed date of departure, the reason for the leave, and the date of return. Such requests will not be unreasonably denied.

13.03 Bereavement Leave

- (a) A bereavement leave of absence of up to three (3) work days, including the date of funeral or memorial service, will be granted to a Regular Full-Time Employee or a Regular Part-Time Employee upon a death in her immediate family and up to five (5) work days, including the date of the funeral or memorial service, for a parent, spouse or child, as well as the step and in-law equivalent. Where any such day occurs on a regularly scheduled working day for the Employee, she shall be paid on the basis of the scheduled number of hours (excluding overtime) which she would have worked at her basic rate of pay. The employee shall notify the Executive Director as soon as possible following the death "Immediate Family" means sibling, grandparent, grandchild, current brother-in-law and current sister-in-law.

An Employee shall be allowed to take one (1) workday off with pay in the event of the death of an aunt, uncle, niece, nephew, or godchild.

- (b) A Regular Full-Time Employee or Regular Part-Time Employee may request one (1) day per year bereavement leave to attend the funeral or memorial of a person not listed above or a pet. Where such a leave request is received by the Executive Director, the Executive Director may grant or deny the requested leave. Such request shall not be unreasonably denied. Where the requested leave is granted, the

Executive Director may, in her further discretion, grant the leave with or without loss of pay.

13.04 The following leaves are available to Employees in accordance with the *Employment Standards Act*, as amended from time to time. Where the Collective Agreement provides a great right or benefit, the Collective Agreement shall govern. Eligibility for these leaves and the length of each leave varies. An employee who requires further information or wishes to take one of the following leaves, shall contact the Executive Director:

- (a) Family medical leave;
- (b) Organ donor leave;
- (c) Family caregiver leave;
- (d) Critical illness leave;
- (e) Child death leave;
- (f) Crime-related child disappearance leave;
- (g) Domestic or sexual violence leave; ~~and~~
- (h) Family responsibility leave; ~~and~~
- (i) Reservist leave;
- (j) Declared emergency leave; and
- (k) Infectious disease emergency leave.
- (l) Pregnancy loss leave;
- (m) Personal Emergency leave.

During any one of the above-noted leaves, the Employee shall continue to accumulate seniority and service and both the Employer and Employee will continue to pay their respective shares of the benefit and pension premiums in which the Employee is participating during the leave.

Employee shall be reinstated to her or his former position, or a comparable position if the former position no longer exists.

13.05 Pregnancy and Parental Leave

- (a) Pregnancy and Parental leaves will be granted in accordance with the provisions of the *Employment Standards Act*, except where amended in this provision.
- (b) If possible the Employee shall give written notification at least one (1) month in advance of the date of commencement of pregnancy leave and will include the expected date of return.
- (c) The Employee shall reconfirm her intention to return to work on the date originally approved in subsection (b) above by written notification received by the Employer at least four (4) weeks in advance thereof. The Employee shall be reinstated to her former position, unless the position has been discontinued in which case she shall be given a comparable job.

- (d) An Employee shall continue to accumulate seniority and service and shall continue to be eligible to participate in the insurable benefits and pension plans in the same manner and under the same terms and conditions as at the time of commencing such leave, for the period of the pregnancy leave of seventeen (17) weeks and/or the period of the parental leave of sixty-three (63) weeks. The Employee must give the Employer written notice if she does not intend to make her contributions-
- (e) Parental leave must begin within fifty-two (52) weeks of the birth of the child or within fifty-two (52) weeks of the day the child first came into the custody, care and control of the parent. For Employees on pregnancy leave, parental leave will begin immediately after pregnancy leave expires. Parental leave shall be granted for up to sixty-one (61) weeks in duration (sixty-three (63) weeks when pregnancy leave is not taken).
- (f) An employee who did not take pregnancy leave, but intends to take parental leave shall advise the Employer, in writing, in advance in accordance with subsections (b) and (c). If, because of late receipt of confirmation of the adoption, the Employee finds it impossible to request the leave of absence with such advance notice, the notice requirement will be waived.
- (g) Should Ministry of Health funding become available for pregnancy and parental leave top up, the Employer and the Union shall discuss its implementation.
- (h) Pregnant Employees may request to be temporarily transferred from their current duties if, in the professional opinion of the Employee's physician a risk to the pregnancy and/or unborn child is identified. If a temporary transfer is not feasible, the Employee will be granted an unpaid leave of absence before commencement of the pregnancy leave.

13.06

Jury Duty, Court Attendance and Tribunal Hearings

- (a) An Employee served with a jury notice or with a subpoena requiring attendance at a court or tribunal shall, as soon as possible, notify his/her immediate Manager.
- (b) An Employee required to serve on jury duty or spend time attending a tribunal under subpoena or for a case in which the Crown is a party or as a witness at an inquest, or as a witness in a case arising out of her/his employment, or as a witness at a hearing of a Regulatory College of Ontario shall be granted leave and paid pursuant to (d) below.

It is understood that such Employee will furnish to his/her immediate Manager a written statement from a proper public official or the solicitor or counsel of the party on whose behalf he/she is subpoenaed, certifying as to the date and time of his/her court attendance and the amount of remuneration received.

In addition, the Employee will pay to the Employer the amount of any remuneration other than mileage and meal allowances.

- (c) Where the Employer requires an Employee to attend any meetings with the Employer in preparation for a case which either arises from an Employee's employment with the Employer or otherwise involves the Employer, the Employer will endeavour to schedule such meetings during the Employee's regularly scheduled hours of work. If the Employee is required to attend such meetings outside of her or his regularly scheduled hours, the Employee shall be paid for all hours spent in such meetings at her or his regular straight time hourly rate of pay.
- (d) An Employee required to serve as above shall not lose regular pay because of attendance. Employees will normally come to work during those scheduled hours of the day shift that she is not required to attend as above provided that it is longer than half ($\frac{1}{2}$) the schedule shift.

13.07

Educational Leave

The parties acknowledge that the responsibility for professional development, as it relates to the work of the Employee, is shared between the Employee and the Employer.

- (a) A full-time or regular part-time Employee may be approved for a leave of absence without loss of pay from her or his regularly scheduled working hours for the purpose of writing any examinations including any Quality Assurance Program required by a Regulatory College or required in any recognized course in which Employees are enrolled to upgrade their qualifications as it relates to their employment.
- (b) When an Employee is required to attend any in-service or e-learning program during her or his regularly scheduled working hours, the Employee shall suffer no loss of regular pay. When an Employee is required by the Employer to attend courses or e-learning outside of her or his regularly scheduled working hours, the Employee shall be paid at the appropriate rate for all time spent in attendance on such courses or e-learning.

- (c) A leave of absence without pay, for the purpose of furthering professional career development may be granted on a written application, at least eight (8) weeks in advance, to the Executive Director, or her designate, which shall be considered at the Executive Director, or designate's, sole discretion. Such consideration shall not be arbitrary.
- (d) For leaves pursuant to clause (b), above, the Employer will reimburse tuition/enrolment costs, educational material expenses, travel expenses, accommodation expenses and meal expenses, all in accordance with its policies existing at the time of the leave, for expenses incurred to a maximum of:
 - (i) a) Nine hundred dollars (\$900) for Full-Time Regulated Health Professionals and pro-rated based on hours worked in the twenty (20) days preceding the requested leave for Part-Time and/or;
 - b) Of the nine hundred dollars (\$900) referenced in (a) above, up to four hundred and fifty dollars (\$450) to put towards professional license fees or professional organization fees.
 - (ii) Four hundred and fifty dollars (\$450) for Full-Time non Regulated Health Professional Employees and pro-rated based on hours worked in the twenty (20) days preceding the requested leave for Part-Time.
- (e) For the purpose of clause (b), above, the Employer will consider written requests from Employees to the Executive Director to use a portion of the time provided for in clause (b), above, for self-directed study where:
 - i) The proposed self-directed study involves a topic that is directly related to patient service provided by Employees to patients of the Clinic;
 - ii) The proposal sets out the key learning objectives of the self-directed study;
 - iii) The proposed self-directed study includes:
 - (a) a presentation of at least twenty (20) minute duration at clinic meeting or Lunch and Learn sharing the results of the self-directed study related to the key learning objectives; or

- (b) the circulation to the Clinical Team of a written précis summarizing the results of the self-directed study related to the key learning objectives.

Where the Employer approves a self-directed study request, it shall advise the Employee in writing and shall state the amount of time authorized for the self-directed study and whether a presentation or a précis is to be delivered.

13.08 Storm Leave

Where weather conditions are such that an Employee is unable to report to the office, the absence may be charged to annual vacation credits, lieu time, personal day or float holidays. The Employee shall verbally indicate their elected option.

13.09 Individual Special Circumstance Arrangements

Notwithstanding Article 2.05, the Employer and the Union may agree in certain circumstances, the schedule of an individual full-time Employee may be adjusted to enable an average weekly work assignment of 28 to 35 hours.

- (a) Such an arrangement shall be established by mutual agreement of the Employer and the Union and the Employee affected. The parties agree that the arrangement applies to an individual, not to a position.
- (b) The parties shall determine the introduction of a special circumstance arrangement. Issues related to vacation, paid holidays and benefit coverage will be determined by the Employer and the Union. The Employee will retain full-time status, including but not limited to seniority and service.

The parties agree that for pension purposes, there will be no reduction in the normal 35 hours per week pension contributions made by an Employee and/or the Employer under this provision, nor shall there be proration of Extended Health Care, Semi-Private or Dental benefits.

Any party may discontinue the special circumstance arrangement with notice as determined within the agreement. In the event that the Employee affected resigns, transfers, is laid off or terminated, the arrangement will be deemed to be discontinued immediately, unless the parties mutually agree otherwise.

ARTICLE 14 – PAID HOLIDAYS

- 14.01 (a) The Employer agrees to recognize the following paid holidays for all full-time and part-time Employees:
- | | |
|------------------------------------|---|
| New Years' Day (January 1) | Labour Day |
| Family Day (3rd Mond. in February) | Thanksgiving Day |
| Good Friday | Remembrance Day |
| Easter Monday | 1/2 Day Christmas Eve Day (December 24) |
| Victoria Day | Christmas Day (December 25) |
| Canada Day | Boxing Day (December 26) |
| Civic Holiday | ½ Day New Years Eve Day (Dec 31) |
- (b) In addition to the foregoing holidays, all full-time and part-time Employees shall be granted one (1) floating holiday each calendar year to be taken at a time mutually agreeable to the Employer and the Employee. Should the Government of Ontario or the Government of Canada declare any new public holidays in addition to those set out in Article 14.01 (a), above, it shall replace the floating holiday. For clarification, the half day holidays for Christmas Eve Day and New Year's Eve Day will be the latter half of the day. For any holidays that fall mid week, the holiday will be moved to the Monday, and where two holidays fall on the weekend they will be moved to the Monday and Tuesday.
- (c) Also in addition to the foregoing, all full-time and part-time Employees shall be granted one (1) paid day off for their birthday.
- 14.02 In order to qualify for holiday pay, the Employee shall work her full scheduled working days immediately preceding and immediately following the paid holiday concerned, unless excused by the Employer or the Employee was absent due to:
- (a) Legitimate illness or accident that commenced within a month of the date of the holiday. If the illness commenced on the day immediately preceding or immediately following the holiday, the Employee may be required to provide the Employer with a medical note substantiating the illness or accident;
- (b) Vacation granted by the Employer;
- (c) The Employee's regular scheduled day off; or
- (d) An approved paid or unpaid leave of absence.
- 14.03 An Employee who is scheduled to work on a holiday but does not work because of illness or injury will receive holiday pay as set out in Article 14.01 but will not receive any sick pay benefits.

- 14.04 (a) Should a paid holiday fall during a full-time Employee's vacation period she shall receive an additional vacation day with pay. Such additional day will be taken by the Employee at a mutually agreed upon time.
- (b) Where a paid holiday falls during a part-time Employee's scheduled vacation period, she shall receive a lieu day with pay to be taken at a mutually agreed upon time.
- 14.05 An Employee who works on the weekday observed as the holiday will be paid one and one-half (1.5) times her regular rate of pay. In addition, she will receive a lieu day off at her regular rate of pay. Such lieu day off will be scheduled within sixty (60) calendar days following the holiday. All paid holiday lieu days must be taken as full days off work. Employees unable to schedule lieu days at a mutually agreeable time within the above-referenced time will have any outstanding paid holiday lieu days not taken paid out on first pay period in January and first pay period in July of each calendar year.
- 14.06 An Employee required to work on any of the holidays as designated in Article 14.01 will be paid one and one-half (1½) times her regular straight time hourly rate of pay and will be paid in the pay period in which the holiday was worked. In addition, she will receive a lieu day off at her regular rate of pay. Such lieu day off will be scheduled within sixty (60) calendar days following the holiday. All paid holiday lieu days must be taken as full days off work. Employees unable to schedule lieu days at a mutually agreeable time within the above-referenced time will have any outstanding paid holiday lieu days not taken paid out on first pay period in January and first pay period in July of each calendar year.
- 14.07 Personal Days
- a) Personal days are paid time provided to compensate for additional holidays (not recognized under the Employer's statutory holiday policy), for recognizing and/or celebrating other religious holidays and for absence for personal reasons, for example, legal appointments, moving, family matters, emergencies, etc. Employees hired with a full time equivalent (FTE) of 0.5 FTE or greater will be eligible for prorated paid personal time. Employees hired under a temporary contract status are not eligible for paid personal days.
- b) Eligible Employees will receive three (3) paid personal days per calendar year (prorated for Regular Part Time Employees).
- c) New Employees who are eligible for paid personal days will be prorated to their actual hire date and may be taken following a successful completion of their probationary period.

- d) Personal days do not carry forward from one calendar year to another. Personal days may be taken in hourly increments up to a total of twenty-one (21) hours.

ARTICLE 15 - VACATIONS

- 15.01 For the purpose of calculating entitlement for vacation time and vacation pay, the vacation year shall be from January 1st to December 31st.
- 15.02 Vacation time may be taken at any time during the vacation year (which is January 1 to December 31). Full-Time Employees and Part-Time Employees shall submit their vacation requests on a Vacation Request Form to the Employer as follows:
- (i) for vacation time commencing between January 1 and June 30, requests must be submitted no later than September 1 and approved by March 1 September 15;
 - (ii) for vacation time commencing between July 1 and December 31, requests must be submitted no later than March 1 and approved by March 15.
- 15.03 Employees who make their requests within the submission deadlines in Article 15.02 will be given preference with respect to their vacation periods in accordance with seniority. Vacation requests which are not made within the foregoing deadlines will be considered on a first come first served basis, subject to the Employer's requirements as to sufficient availability of staff to meet the needs of the Employer's clients.
- 15.04 Employees shall be entitled to vacations with pay in accordance with the following schedules:
- | <u>Years of Service</u> | <u>Vacation Entitlement</u> | <u>PT %</u> |
|--------------------------------------|-----------------------------|-------------|
| Less than 1 yr. service | - 1.67 days/month | - 8% |
| From 1 yr. service to end of 4 years | - 4 weeks | - 8% |
| From 5 to end 9 years | - 5 weeks | - 10% |
| From 10 years and longer | - 6 weeks | - 12% |
- 15.05 Part-Time Employees will accumulate vacation on a pro-rated basis according to their full-time equivalents.
- 15.06 When an Employee's employment is terminated for any reason, vacation entitlement is calculated on a pro rata basis.

- 15.07 (a) Where an Employee's scheduled vacation is interrupted due to illness, the period of such illness shall be considered sick leave.
- (b) Where an Employee's scheduled vacation is interrupted due to bereavement, the Employee shall be entitled to bereavement leave in accordance with Article 13.03.
- (c) In addition, should an Employee's scheduled vacation be interrupted as a result of circumstances described in Article 13.06 of this Agreement, the Employee may re-schedule their vacation at a time mutually agreeable to the Employee and their supervisor.
- 15.08 Employees are expected to use all of their vacation entitlement in the current vacation year save for up to five (5) vacation days which may be carried over annually until March 31 of the subsequent calendar year.

ARTICLE 16 - HOURS OF WORK AND OVERTIME

- 16.01 For the purpose of pro-ration, the regular work week for Regular Full-Time Employees is thirty-five (35) hours per week scheduled over five (5) days (this shall not affect the definition of Full-Time status as set out in Article 2.05), Monday to Friday.
- The normal workday shall start no earlier than 6:30 a.m. and end no later than 6:30 p.m.
- There shall be a one (1) hour unpaid meal break taken at a time directed by the Employer on Monday to Thursday and one half hour (1/2) unpaid on Fridays to allow employees to end the workday at 4:00 p.m. Where the workday exceeds nine (9) hours, there shall be a second thirty (30) minute unpaid lunch break taken at a time directed by the Employer.
- 16.02 It is understood and agreed that the provisions of this Article are intended only to provide a basis for calculating time worked and shall not be considered a guarantee as to the hours of work per day or the days of work per week. Should there be an adjustment in the hours of work, the salaries shall be adjusted based on the hours worked (salary divided by 1820 hours).
- 16.03 Authorized hours worked in excess of forty-four (44) hours per week (Sunday to Saturday) shall be paid at the rate of one and one half times (1.5x) Employee's regular hourly rate of pay or time in lieu. An Employee who wishes to work forty-four (44) or more hours must have written Employer approval before working this time.

Should an Employee be required and is authorized by a Manager to work in excess of their regular scheduled hours per week, and this work occurs on a Saturday or Sunday, they will be paid at the rate of one and one half times (1.5x) their salary. Employees whose regular schedule includes Saturday or Sunday hours will not be eligible for this overtime.

16.04 An Employee who is called in and required to work outside his/her normal scheduled hours, other than those hours immediately prior to or after normal starting or quitting time, shall receive a minimum of four (4) hours pay at time and one-half (1.5 x) payment. Overtime and other premiums shall not be paid more than once for any hours worked and it is agreed that there shall be no pyramiding of overtime or any premiums provided for in this agreement.

16.05 Flex Time

Flex time is the ad hoc adjustment of scheduled hours. Flex time includes Employees adjusting daily work schedules such that lesser or increased hours alter the Employee's scheduled hours of work, but which worked hours shall total seventy (70) hours within a pay period.

The approval of the flex time as requested by the Employee will be based on the operational requirements of the Employer and in consultation with the work team. Additional premiums shall not apply. Such time off shall not be unreasonably denied.

16.06 Accumulated Time

In circumstances where the Employee wishes to work additional hours in a pay period, such Employee may do so upon written approval from the Employer. It is agreed that the additional hours will not exceed 44 hours in a week, in accordance with the *Employment Standards Act of Ontario*. These hours would be considered as Accumulated time owing and would be used as mutually agreed to with the Employer within a six-month time frame. Time not used within said time frame will be assigned as time off by the Employer. Accumulated time may not exceed 14 hours at any given time.

16.07 The Employer acknowledges that the scheduled workdays for Employees has historically been Monday to Friday. The Employer and the Union also recognizes that health care services are expanding, and the Employer must be responsive to new funding or new requirements instituted by a funder.

If any current Employee is required to work a schedule that includes weekends, the Union will be provided with reasonable notice and a discussion will be held.

If the change occurs it shall be assigned on a voluntary basis first, then by reverse seniority and on a rotating basis.

ARTICLE 16.08 – REMOTE WORK

The Union and Employer recognize that it is important for all Employees to maintain a healthy work/life balance. Further, it has been demonstrated that working remotely has been a viable option. Therefore, to provide options for flexibility, the Union and Employer agree to the following hybrid work model for Employees to work from home for a portion of the work week or workday upon voluntary request. The number of days scheduled to work from home may increase or decrease upon mutual agreement by both parties as follows:

1. Remote work is by voluntary request of the member. Should a member not wish to continue to work remotely they will return to full office hours as before.
2. The Employee will have a furnished workstation with a locked storage in case sensitive patient information needs to be stored.
3. The Employer will provide a laptop equipped to connect remotely to the employee's workstation. Office supplies will be provided by the Employers as needed. The Employee agrees to have a secure and reliable internet connection to complete telecommuting tasks.
4. Employees must be available by phone, email, instant message during office hours. They are expected to attend meetings, scheduled and unscheduled.
5. Both Parties will agree the protocol for telecommuting will emulate the policy and procedure used during the pandemic.
6. Work hours will be the same as office hours to ensure consistency unless a prior agreement was arranged with the clinic's Clinical Director or Executive director.
7. The remote work arrangements will be as follows:
 - (a) Registered Dietitian (Rd) Remote Work:
 - Full-time will work from home two (2) days per week and in-office three (3) days per week;
 - Part-time will work from home one and half (1.5) days per week (or an average of three (3) days over two (2) week schedule and in-office remaining days;

When in the office the RD will prioritize patients who require or prefer in-person sessions, face-to-face team collaboration, building team relationships and facilitating collaborative work, creative tasks, and provide live group programs.

When working from home the RD will prioritize patients who prefer virtual

visits/phone calls, cannot commute etc. Group education programs offered by virtual means may continue.

(b) Master Social Worker and Health Promotion Remote Work:

- Full-time will work from home two (2) days per week and in-office three (3) days per week;
- Part-time will work from home one and half (1.5) days per week (or an average of three (3) days over two (2) week schedule and in-office remaining days;

When in the office the social worker/health promoter will prioritize patients who require or prefer in-person sessions, face-to-face team collaboration, building team relationships and facilitating collaborative work, creative tasks, and provide live group programs.

When working from home the social worker/health promoter will prioritize patients who prefer virtual visits/phone calls, cannot commute etc. Group education programs offered by virtual means may continue.

(c) Nurse Practitioner Remote Work:

- Will work from home one (1) day per week
- Duties from home will include all administrative data entering and patient phone appointments.
- NP at Drouillard location will work remotely according to the operational needs of the organization in accordance thereto above.

(d) Receptionist, Registered Nurse and Registered Practical Nurse Remote Work:

- Will be determined at a mutually agreed date by both parties at which time will include specific duties and tasks to be performed remotely.
- At which time a schedule will be laid out by both parties for rotation of one (1) Friday per month, and coverage that each receptionist may work from home.

8. The parties agree that sixty (60) days written notice to discontinue this arrangement will be provided for which a meeting shall be held between the parties within twenty (20) days to discuss the discontinuation. It is understood that such discontinuation shall not be unreasonable or arbitrary.

9. Should any other classification of staff wish to volunteer to work remotely the parties will meet to further discuss.

ARTICLE 17 - ORIENTATION

17.01 It is agreed that an orientation program will be provided to newly hired Employees as follows:

- (a) The orientation, as performed by the Executive Director, or designate, shall include a familiarization with the physical environment and applicable Employer policies and procedures.
- (b) Newly hired Employees will be given an orientation checklist to be completed during the course of the Employee's orientation and to be reviewed with the Executive Director, or designate, upon completion of the Employee's orientation.
- (c) Employees who are returning from an extended leave may be provided any orientation determined necessary by the Employer for the purposes of allowing the Employee to satisfactorily assume the duties of the position.

ARTICLE 18 - MISCELLANEOUS

18.01 Personnel File

An Employee may request the opportunity to review her personnel file in the presence of a supervisor and a Union representative if the Employee so desires, following reasonable verbal notice of at least five (5) working days to the Employee's immediate supervisor. The Employer will grant such access requests twice per calendar year and may, in its sole discretion, grant more than two (2) such requests per calendar year.

18.02 As a condition of continued employment, all Registered Employees shall provide to the Employer, annually, a current copy of their Certificate of Registration with their respective College.

18.03 It is understood that the Employer may engage in a process of formal performance appraisal of Employees in its employ. Where the Employer engages in such a process and intends to place a formal performance appraisal in the personnel file of an Employee, it shall provide the Employee with a copy of the formal performance appraisal. The Employee shall sign the formal performance appraisal indicating that she has read the appraisal. It is understood that formal performance appraisal documents are not disciplinary in nature and may not form the subject matter of a difference between the Employee and the Employer or between the Parties and cannot, therefore, be grieved. The Employee may, at the time of signing the formal performance appraisal document, place her comments upon the form in the designated space.

18.04 Prior to effecting any changes in rules or policies which affect Employees covered by this Agreement, the Employer will advise the Union of such changes with the Union and provide copies to the Union.

18.05 Employees are encouraged to receive the influenza vaccination except where the Employee establishes, with medical evidence satisfactory to the Employer that they have an allergy or other medical condition which contraindicates the taking of the vaccination. The Employer recognizes that staff have the right to refuse any required vaccination. Where an Employee does not receive the influenza vaccination, she or he may be reassigned during the outbreak period in the Employer facility, unless reassignment is not possible, in which case the Employee may be placed on an unpaid leave of absence for the period of any influenza outbreak in the Employer facility. If an Employee is placed on an unpaid leave, he or she can use unused vacation credits, personal days or float days in order to keep his or her pay whole.

The above will also apply respectively to other infectious outbreaks within the facility and vaccinations.

This clause shall be interpreted in a manner consistent with the *Ontario Human Rights Code*.

18.06 The Employer shall provide the Union with access to a bulletin board located in a non-public area of the Employer designated by the Employer. The Union may post meeting notices, conference notices, notice of educational opportunities, ONA election material, list of ONA executive and ONA contact information on the said bulletin board.

18.07 Where the Employer requires an Employee to travel between the Employer's locations or on specifically approved Employer business using their own car the Employer's policy, as amended from time to time, will apply. Mileage will be paid at the current CRA rate and will be adjusted annually on April 1.

18.08 A copy of this Agreement will be issued by the Employer to each Employee upon hire. All costs involved in the preparation of the Agreement will be shared equally by the Union and the Employer.

ARTICLE 19 – SICK LEAVE

- 19.01
- (a) All regular full-time Employees will accumulate sick leave credit on a prorated basis of five/sixths (5/6ths) days for each month of service on an annual basis.
 - (b) Employees may carry a maximum of twelve (12) sick leave credits into the subsequent calendar year. The maximum sick leave credits an employee may have in any given year are twenty-two (22) credits.
 - (c) Sick leave means absence from regular attendance by reason of sickness or other physical incapacity. In the event of illness of a

school child or preschool child of the Employee, requiring her presence, the Employee shall be entitled to use her sick leave credit or take leave of absence without pay.

School age children shall be defined as all children within the grades of kindergarten to Grade 8. However, this will also extend to children through Grade 12 and spouse, parent or parent in-law when the individual is hospitalized or receiving medical treatment. Usage under the above provision will be capped at six (6) days.

- (d) Short term disability benefits provide income replacement following a seven (7) calendar day wait period of a continuous illness or on the first day of hospitalization.

19.02 A full-time Employee on sick leave shall receive pay at regular rate until sick leave credits are exhausted. A regular part-time Employee on sick leave shall receive prorated pay based on her usual work period until sick leave credits are exhausted.

19.03 Sick leave credits will accrue while an Employee is on sick leave and until sick leave credits are exhausted.

19.04 Long Term Disability Benefits

- (a) Eligible Full-time Employees are required to participate in the Employer's Long-Term Disability Plan, subject to its terms and conditions on the basis of one hundred percent (100%) Employee paid premiums.
- (b) The waiting period for long term disability benefits shall be one hundred and twenty (120) days and the benefit level shall be as follows:
 - (i) sixty-five percent (65%) of monthly earnings plus fifty percent (50%) of the remainder to a maximum benefit of seven thousand dollars (\$7,000) of pre-disability take home pay, whichever is less.
 - (ii) Any amount of LTD insurance over four thousand five hundred dollars (\$4,500) is subject to approval of evidence of insurability.
 - (iii) Coverage will cease at age 65.
- (c) The Employer will provide the Union and each Employee with a full copy of the Long-Term Disability Plan and with updated pages as they are revised.

- (d) The Employer may substitute another carrier for the Long-Term Disability Plan provided the level of benefits is not decreased in any way. The Union and all Employees will be notified of any changes to the benefit carrier and will be provided a copy of the new Long Term Disability Plan with a listing of any and all changes made to the Plan.

ARTICLE 20 – PENSION AND BENEFITS

- 20.01 The pension plan is the Healthcare of Ontario Pension Plan (HOOPP). Enrollment participation and the contributions by Employees and the Employer will be in accordance with the terms of the conditions of that plan.

All Regular Full-time Employees who have completed their probationary period shall participate in HOOPP and the Employer shall match their contributions.

- 20.02 Hospitalization

The Employer agrees to pay one hundred percent (100%) of the billed premiums toward Semi-Private Hospital coverage.

The Employer agrees to pay one hundred percent (100%) of the billed premiums toward single/family coverage (dependant coverage to dependent unmarried children under age twenty-one (21) or in school, college, or university up to age twenty-five (25) years) of Employees in the active employ of the Employer, including Employees over the age of sixty-five (65) years.

These benefits shall be subject to deductibles per calendar year as follows:

Individual:	\$25
Family:	\$50

Extended Health Care

The Employer agrees to contribute one hundred percent (100%) of the billed premium for Extended Health Care Benefits, including but not limited to the following minimum coverage:

1. Pay direct drug plan. Reimbursement for prescribed drugs covered by the plan will be based on the cost of the lowest prices therapeutically equivalent to the generic version of the drug unless there is a documented adverse reaction to the generic drug or the beneficiary's doctor stipulated that the generic drug is not an

alternative, in which case the reimbursement will be for the prescribed drug.

2. Massage Therapy, Physiotherapy, and Chiropractor –\$750.00 per participant per calendar year per service with no limitations on reimbursement per visit;
3. Hearing Aids \$500 every five years;
4. Global Medical Assistance coverage
5. Vision Care, with a maximum of three hundred dollars (\$300.00) every twenty-four (24) months for corrective lens, laser surgery or other surgical corrective procedures per participant. The cost of an eye exam every twenty-four (24) months per participant will be reimbursed up to a maximum of \$100.00.
6. Private Duty Nursing – maximum of \$10,000.00 per calendar year for the services of an RN or RPN in the home on a full or part shift basis.

Group Life Insurance

The Employer agrees to contribute one hundred percent (100%) of the billed premium for Group Life Insurance coverage (including Accidental Death and Dismemberment).

Life and Accidental Death and Dismemberment insurance coverage will be for \$50,000 per eligible Employee, reduced by fifty per cent (50%) at age 65, and terminating at age 70.

Dental Plan

The dental fee guide in effect on the date treatment is rendered.

These benefits shall be subject to deductibles per calendar year as follows:

Individual:	\$25
Family:	\$50

Reimbursement Levels

Basic Coverage	90%
Major Coverage	50%
Accidental Dental Injury	100%

Plan Maximums

Basic Treatment	\$1500 each calendar year
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Major Treatment	\$1500 each calendar year
Accidental Dental Injury	Unlimited

- 20.03 “Active employ” excludes absences without pay from the Clinic in excess of sixty (60) consecutive calendar days. An Employee on such leave of absence shall be responsible for full payment of the premium for any subsidized Employee benefits in which she is entitled to participate for the period of absence in excess of sixty (60) consecutive calendar days. The Employee may arrange with the Employer to pre-pay the full premium of any applicable subsidized benefit during the period of leave to ensure her continuing coverage subject to the approval of the carrier. Failure to provide post-dated cheques will result in benefits being cancelled.
- 20.04 In the case of unpaid leaves of absence because of pregnancy or parental leave, or when an Employee is in receipt of LTD Benefits, the Employer will continue to pay its share of the subsidized Employee benefits for a maximum of two (2) years, unless the Employee indicates in writing that she does not wish to continue her participation in the benefit plans.
- 20.05 (a) The Employer shall provide each Employee with information booklets outlining all of the current provisions in the benefits plans defined in Article 20.02. Upon request, the Employer will provide the master benefit plans to the Union.
- (b) The Employer shall notify the Union of the names(s) of the carrier(s) that provide the benefit plans defined in Article 20. The Employer shall also provide the Union with a copy of all current information booklets provided to the Employees.
- 20.06 The Employer may substitute another carrier for any of the foregoing plans provided that the levels of benefits conferred thereby are not decreased. The Employer will advise the Union of any change in carrier or underwriter at least sixty (60) days prior to implementing a change in carrier.

ARTICLE 21 – SALARIES AND CLASSIFICATION

- 21.01 The Employer agrees to pay at least the wage rates attached hereto as Appendix "A" which forms part of this Agreement.
- 21.02 When a new classification in the bargaining unit is established by the Employer or the Employer makes a substantial change in the job content of an existing classification which in reality causes such classification to become a new classification, the Employer shall advise the Union of such new or changed classification and the rate of pay established. If requested, the Employer agrees to meet with the Union to permit it to make representations with respect to the appropriate rate of pay providing any such meeting shall not delay the implementation of the new classification.

Where the Union challenges the rate established by the Employer and the matter is not resolved following any meeting with the Union, a grievance may be filed within seven (7) calendar days following any meeting. If the matter is not resolved in the Grievance Procedure, it may be referred to Arbitration, it being understood that an Arbitrator shall be limited to establishing an appropriate rate based on the relationship existing amongst other classifications within the bargaining unit and responsibilities involved.

Any change in the rate established by the Employer either through meetings with the Union or by an Arbitrator shall be made retroactive to the time at which the new or changed classification was first filled.

21.03 Grid Progression

- (a) Each full-time Employee automatically progresses on the grid on her/his anniversary date.
- (b) Part-time and casual Employees shall advance on the salary grid in Schedule "A" on the basis of one (1) year is equivalent to fifteen hundred (1500) paid hours.
- (c) The Employer, at the time of hiring a new Employee, may place a new Employee at the salary within the grid it deems appropriate.
- (d) Claim for related experience, if any, shall be made in writing by the Employee at the time of hiring. Once established consistent with this provision, credit for related experience will be retroactive to the Employee's date of hire. The Employee shall co-operate with the Employer by providing verification of previous experience so that her or his related experience may be determined. Having established the related experience, the Employer will credit a new Employee with one (1) annual service increment for each year of experience.

21.04 Regular Part-time and Casual Employees shall be paid based on an hourly rate, based on the appropriate salary rate from Schedule 'A' divided by 1820 hours.

ARTICLE 22 – DURATION AND RETROACTIVITY

22.01 This Agreement shall be effective from April 1, 2023 and shall continue in full force and effect up to and including March 31, 2024. The Agreement shall automatically continue thereafter for periods of one (1) year unless either party desires to modify or amend this Agreement, it shall give the other party notice, in writing, not earlier than ninety (90) calendar days prior to the expiry date of this Agreement.

22.02 None of the provisions of this Collective Agreement shall be retroactive, except where specifically identified, and all matters become effective from the date on which the agreement is ratified.

Wages shall be retroactive to April 1, 2023 in conjunction with the LOU Re: Budget Increase for Wages and shall be paid by separate cheque within two (2) full pay periods of the ratification of the bargaining unit.

SCHEDULE A

SALARY SCHEDULE

Employees on staff as of the signing date of this Collective Agreement will be placed at Level 5 of the April 1, 2020 Salary Schedule.

Effective April 1, 2023:

Position	Level 1	Level 2	Level 3	Level 4	Level 5
Health Promoter	65,643	67,673	69,766	71,924	74,148
Medical Receptionist	37,642	38,806	40,006	41,243	42,519
Nurse Practitioner	108,163	111,509	114,957	118,513	122,178
Registered Dietitian	65,643	67,673	69,766	71,924	74,148
Registered Nurse	65,643	67,673	69,766	71,924	74,148
Registered Practical Nurse	47,061	48,517	50,017	51,564	53,159
Social Worker (MSW)	65,643	67,673	69,766	71,924	74,148
Clinical Nurse Practitioner Lead	118,163	121,509	124,957	128,513	132,178
Senior Medical Receptionist	38,803	39,967	41,167	42,404	43,680

Effective April 1, 2021:

Salaries to be in accordance with Letter of Understanding 1, dated November 30, 2021 and attached as part of this Agreement.

LETTER OF UNDERSTANDING

RE: BUDGET INCREASE FOR WAGES

Should any funding become available during the 2023-2024 fiscal year, the Employer shall advise the Union.

In this event, the Employer shall increase the wages in Schedule A by the amount listed in the funding calculation tool in the appropriate year as it is listed in the Ministry of Health document for all classifications, using the end Ministry of Health rate as the end rate for the 2023-24 Salary Schedules, which will have three percent (3%) between levels. Once the Employer receives the funding as a deposit from the Ministry of Health, the Employer will pay the Employees accordingly in the pay period immediately following the deposit, and amend Schedule A to reflect the increase. If the Ministry of Health funds the increase retroactively, the Employer will automatically pay all Employees increases retroactive to April 1st of the respective fiscal year.

LETTER OF UNDERSTANDING

RE: BILL 124 WAGE REOPENER:

During the course of 2023 collective bargaining, the parties were unable to resolve matters that were impacted by Bill 124 and its compensation restraint on the bargaining unit. The parties agree that upon the final outcome or resolution of the proceedings related to Bill 124, should compensation or other means of redress be made available that has a positive impact on the bargaining unit, the parties shall meet as soon as possible to discuss and implement such redress.

DATED at Windsor this 23 day of January, 2024.

FOR THE EMPLOYER:

FOR THE UNION:

Laura Levesque

Colette Ciliska
Labour Relations Officer

Julie Clark

Michel Boudreau
Bargaining Unit President

Joelle Jean