

Operations Division Occupational Health and Safety

Field Visit Report

OHS Case ID: **02821SFRT826**

Field Visit no: **02821SFSM827**

Visit Date: **2023-MAR-15**

Field Visit Type: **INITIAL**

Workplace Identification: **LONDON HEALTH SCIENCES CENTRE: VICTORIA HOSPITAL
800 COMMISSIONERS ROAD EAST, LONDON, ON, CANADA N6A
5W9**

Notice ID:

Telephone:
(519) 685-8500

JHSC Status:
Active

Work Force #:
8000

Completed %:

Persons Contacted: **JESSICA BLAKE.
MARIJKE BROWN.
LINDSAY CARNAHAN.
RAJWANT SOUSA. BRANDON ANDREWS.
GREG LEBLANC.
NASH SYED.**

Visit Purpose: **INVESTIGATION**

Visit Location: **B2-124**

Visit Summary: **SEE DETAILED NARRATIVE. ORDER ISSUED**

Detailed Narrative:

A visit was made to this workplace to address a complaint made to the Ministry of Labour, Immigration, Training and Skills Development on March 9, 2023. Details are as follows:
- Concerns of patients being placed in unconventional places with no violence risk assessments or information being provided to workers. Specifically, patients being placed in the dining room and interview room on B8 and D4-300.

Persons Contacted:
Jessica Blake, Manager, Child and Adolescent Mental Health
Marijke Brown, Manager, Child and Adolescent Mental Health
Lindsay Carnahan, JHSC Worker Member (Adult Mental Health/ONA)
Rajwant Sousa, JHSC Management Member (Covering Director for Child and Adolescent Mental Health)
Brandon Andrews, Safety Specialist, OHSS
Greg LeBlanc, Manager, OHSS
Nash Syed, President Children's Hospital
Accompanied by MLITSD Regional Program Coordinator (A) John Johnstone

Findings:

Discussed the above concerns with workplace parties.
The employer stated due to patient load, spaces that have not previously been used for patient placement are now being used.
There are internal assessments in place for worker safety, such as Violence Risk Assessments (VRA's) and Space Assessments.

Recipient	Inspector Data	Worker Representative
Name <u>Rajwant Sousa</u>	EMILY MERFIELD INDUSTRIAL HEALTH AND SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER	Name <u>Lindsay Carnahan</u>
Title <u>JHSC Manager</u>	217 York Street, 5th Floor, London, ON N6A 5P9 Tel: (519) 671-9318 Fax: 519-672-0268	Title <u>JHSC Worker Rep</u>
Signature <u>[Signature]</u>	Signature <u>[Signature]</u>	Signature <u>[Signature]</u>

Operations Division Occupational Health and Safety

Field Visit Report

Page 2 of 3

OHS Case ID: **02821SFRT826**

Field Visit no: **02821SFMS827**

Visit Date: **2023-MAR-15**

Field Visit Type: **INITIAL**

Workplace Identification: **LONDON HEALTH SCIENCES CENTRE: VICTORIA HOSPITAL
800 COMMISSIONERS ROAD EAST, LONDON, ON, CANADA N6A
5W9**

Notice ID:

The employer stated in the above incident a space assessment was not conducted. A VRA was conducted for B8 in July and December of 2022, however, no VRA has been completed since an incident involving a patient attempting self-harm on the unit. (ORDER ISSUED)

A VRA is scheduled for D4-300 today.

The employer committed to conducting proactive space assessments for designated spaces that will be used when patient load increases and more space is required. The employer will follow up with this inspector regarding the status of designated space assignment and space assessments by March 31st, 2023.

Discussed the following measures the employer has implemented in Child and Adolescent Mental Health in the past year;

- Code White Table Talk exercises monthly
- Debrief tool created for use post incident
- Debrief portion added to AEMS reporting system
- An interim educator is now in place for Child and Adolescent Mental Health Unit

The employer committed to re-educating workers on reporting concerns and creating additional avenues of reporting for workers who are not comfortable bringing forward concerns to their management team and/or JHSC worker member for their unit.

Order issued

Recipient	Inspector Data	Worker Representative
Name <u>R.S</u>	EMILY MERFIELD INDUSTRIAL HEALTH AND SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER	Name _____
Title <u>JHSC Manager</u>	217 York Street, 5th Floor, London, ON N6A 5P9 Tel: (519) 671-9318 Fax: 519-672-0268	Title _____
Signature <u>[Signature]</u>	Signature <u>[Signature]</u>	Signature <u>[Signature]</u>

Operations Division Occupational Health and Safety

Field Visit Report

OHS Case ID: **02821SFRT826**

Field Visit no: **02821SFSM827**

Visit Date: **2023-MAR-15**

Field Visit Type: **INITIAL**

Workplace Identification: **LONDON HEALTH SCIENCES CENTRE: VICTORIA HOSPITAL
800 COMMISSIONERS ROAD EAST, LONDON, ON, CANADA N6A 5W9**

Notice ID:

Order(s) /Requirement(s) Issued To:

To: **VICTORIA HOSPITAL** Org/Ind Role **Primary Employer**

Mailing Address:
800 COMMISSIONERS RD E, SUITE C3-124, LONDON, ON, CA N6A 4G5

Order(s) /Requirement(s) Description:

You are required to comply with the order(s) /requirement(s) by the dates listed below.

No	Type Code	ActReg	Year	Sec.	Sub Sec.	Clause	Text of Order/Requirement	Comply by Date
1	Time	OHSA	1990	32.0.3	4		The employer shall reassess the risks of workplace violence as often as is necessary to ensure that the related policy under clause 32.0.1 (1) (a) and the related program under subsection 32.0.2 (1) continue to protect workers from workplace violence. At the time of visit an incident had occurred on B8 Unit and no violence re-assessment has been completed.	2023-MAR-31
	02821SFSM828							

Recipient	Inspector Data	Worker Representative
Name <u>RS</u>	EMILY MERFIELD INDUSTRIAL HEALTH AND SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER	Name _____
Title <u>JHSC Manager</u>	217 York Street, 5th Floor, London, ON N6A 5P9	Title _____
Signature <u>[Signature]</u>	Tel: (519) 671-9318 Fax: 519-678-0268 Signature <u>[Signature]</u>	Signature <u>[Signature]</u>