Field Visit Report

Ontario

Safe At Work Ontario

Page 1 of 7

Ontario

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Ministry of Labour,
Training and Skills Development

Operations
Occupational
Division
Health and Safety

OnS Case ID: 03913PHXM393
Field Visit no: 03913PKVS432
Visit Date: 2020-JUN-02
Field Visit Type: CONTINUATION

Workplace Identification:
EATONVILLE CARE CENTRE
420 THE EAST MALL, ETOBICOKE, ON, CANADA M9B 3Z9

Telephone:
(416) 621-8000

JHSC Status:
Active

Work Force #:
350

Completed %:

Persons Contacted: SEE DETAILED NARRATIVE.
Visit Purpose: CONTINUATION VISIT.
Visit Location: 420 THE EAST MALL ETOBICOKE (MEETING ROOM, BASEMENT LEVEL).
Visit Summary: SEE DETAILED NARRATIVE, ORDERS ISSUED.

Detailed Narrative:
The field visit took place at the workplace and the following people were spoken to:

Kayley D’Souza - assistant director of care; Larysa Yusupova - worker’s JHSC member (SEIU member); Evelyn MacDonald - Executive Director; Karen Telfer - O’Connor - environmental services manager, Mary Jolice Castronuevo - worker’s JHSC member; Regina Borkovskaya - worker’s JHSC member (ONA representative).

FINDINGS AND DISCUSSIONS:

1. At the screening station, this inspector observed an equipment (thermal optical camera) which takes body temperature remotely, allowing to keep distance between screener and screening person for at lest 2 meters.

2. The workplace parties confirmed that measures and procedures related to screening, physical distancing, cleaning and disinfection, PPE, infection control are in place and followed by the workers.

3. During today’s visit, worker’s JHSC members, SEIU union members were asked if there are any concerns or issues related to established measures and procedures for health and safety of the workers at this workplace.

4. Discussed composition and function of the JHSC at this workplace. The workplace parties indicated that currently JHSC consists of 7 members (3 members represent the employer and 4 members represent the workers). It was stated that most JHSC members are certified members.

5. It was stated by the workplace parties that JHSC meetings are always chaired by the employer JHSC co-chair, ORDER ISSUED.

6. The workplace parties confirmed that physical inspection of this workplace is conducted on the monthly basis by the worker’s JHSC member by following checklist and writing some observations. It was also stated that the entire workplace inspected once per month.

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Recipient

Inspector Data

Worker Representative

Name: Kayley D’Souza
Title: Assistant Director of Care

Name: Larysa Yusupova
Title: Programs Aide

YeVgen LeShCHeNko
OCCUPATIONAL HEALTH & SAFETY INSPECTOR
PROVINCIAL OFFENCES OFFICER
1600-5001 Yonge St., North York ON M7A 0A3
MOLOPMMANCESTORSTORW@ontario.ca
Tel: (416) 988-9479
Fax: 416-777-5013

You are required under the Occupational Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative of the joint health and safety committee if any. Failure to comply with an order, decision, requirement of an inspector or an offence under Section 60 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 365 University Ave., 2nd floor, Toronto, Ontario M5G 2P1. You may also contact the Board by phone at 1-877-357-0000 (toll free), 1-416-314-2000 (Toronto) or by website at www.tla.gov.on.ca/english/subscribe.htm for more information.

The Government of Ontario wants to hear from you. You can provide feedback on this visit at 1-888-745-8888
7. The employer representative was asked and provided to this inspector inspection check list. After looking at this check list (which comprised of at least 6 pages, it was found that many of items in this check list are not related to either physical inspection or application of the OHSA.

8. Inspection checklist provided to this inspector for review, has all items checked “completed” and no deficiencies identified.

9. Discussed with the workplace parties effectiveness of physical inspection of the entire workplace once per month considering check list which includes many items not related to physical hazards or application of the OHSA.

10. Discussed with the workplace parties section 9 (27) (29) of the OHSA which states the following:

   "(27) If it is not practical to inspect the workplace at least once a month, the member designated under subsection (23) shall inspect the physical condition of the workplace at least once a year, inspecting at least a part of the workplace in each month. R.S.O. 1990, c. O.1. s. 9 (27).

Schedule of inspections

(28) The inspection required by subsection (27) shall be undertaken in accordance with a schedule established by the committees. R.S.O. 1990, c. O.1. s. 9 (28)."

11. Discussed with workplace parties section 9 (29) of the OHSA which states the following:

   "(29) The constructor, employer and the workers shall provide a member designated under subsection (23) with such information and assistance as the member may require for the purpose of carrying out an inspection of the workplace. R.S.O. 1990, c. O.1. s. 9 (29)."

The employer representative confirmed that by the end of June 5, 2020 all worker’s JHSC available at this workplace during this week, will be provided additional information on hazards recognition.

12. The employer shall ensure that a designated worker’s JHSC member (s.) (23) OHSA inspects the physical conditions of the workplace on a biweekly basis until October 31, 2020 unless otherwise directed by an inspector of MLTD, REQUIREMENT ISSUED.

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Recipient

Name: Kayley D'Souza
Title: Assistant Director of Can.

Inspector Data

Name: Yevgen Leshchenko
Position: Occupational Health & Safety Inspector
Address: Provincial offences officer 1600-5001 Yonge St. North York ON M7A 0A1
Tel: (416) 896-9773
Fax: 447-777-5013

Worker Representative

Name: Larya Yusupov
Title: Programs and Services

14. The employer representative was asked and indicated that there is on line training related to basic awareness training for workers and supervisors in 4 and 5 steps.

The employer representative was asked and agreed to provided to the MLTSD copies of proof of completion of such training for all present during this meeting workers and supervisors by the end of June 5, 2020.

15. During today's visit information related to occupational illness reporting was clarified and discussed.

It was confirmed that on May 5 and 6, 2020 the employer submitted to the MLTSD occupational illness report that contained 104 worker’s names. However, it was stated that there are 106 workers with occupational illness. REQUIREMENT ISSUED.

For the randomly selected worker from the provided to the MLTSD occupational illness report, it was found that the employer became aware of this illness on March 22, 2020 with confirmed test result on March 30, 2020, but the MLTSD was notified on May 5, 2020. ORDER ISSUED.

It was confirmed by the employer representative that occupational illness reports have not been provided to the JHSC, only discussed it with the JHSC on April 21, 2020. ORDER ISSUED.

The employer was asked and agreed to provide to this inspector copy of worker’s line list for COVID-19 outbreak.

16. Discussed information related to COVID-19 outbreak at this workplace. It was confirmed that there were two outbreaks for the last 3 months - respiratory and COVID-19.

The employer shall provide to the MLTSD copies of the following documents:
- Ontario Public Health outbreak check list for two most recent outbreaks;
- Copies of the WSIB forms 7 for all affected workers (COVID-19 outbreak);
- Outbreak management meeting minutes [2 minutes];
- Worker’s line list for COVID-19 outbreak.

REQUIREMENT ISSUED.

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17. Discussed with the workplace parties if there is measure and procedures (safety operating procedures) for workers to deal with wandering positive COVID-19 residents/clients on locked unit.

It was stated that there is personal protective equipment and infection control measures and procedures.

The employer representative was asked this information and update the MLTSD on this issue.

Resources that may assist workers and employers:

Ministry of Health Emergency Planning and Preparedness

Public Health Ontario

Public Health Agency of Canada

Health and Safety System Partners
http://www.healthandsafetyontario.ca/

Additional Guidance
www.ontario.ca/coronavirus.

You may also contact Telehealth Ontario at 1-866-797-0000

A copy of this report is to be posted in the workplace.

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**Recipient**

Name: Kayley D' Souza  
Title: Assistant Director of Care

**Inspector Data**

Name: YEVGEN LESHCHENKO  
Occupational Health & Safety Inspector  
PROVINCIAL OFFENCES OFFICER  
1560-501 Yonge St, North York ON, M7A 0A3  
MOLCOMPLIANCE@STORW@ontario.ca  
Tel: (416) 998-9479  
Fax: 647-771-5013

**Worker Representative**

Name: Larysa Yecupo  
Title: Programs Aide

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The Government of Ontario wants to hear from you. You can provide feedback on this visit at 1-888-745-8888
Order(s) /Requirement(s) Issued To:

To: RESPONSE MANAGEMENT INC.

Mailing Address:
429 WALMER RD, TORONTO, ON, CA M5P 2X9

Order(s) /Requirement(s) Description:
You are required to comply with the order(s) /requirement(s) by the dates listed below.

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<td>1</td>
<td>Time</td>
<td>OHSA</td>
<td>1990</td>
<td>9</td>
<td>11</td>
<td></td>
<td>The employer shall ensure that two of the members of a committee shall co-chair the committee, one of whom shall be selected by the members who represent workers and the other of whom shall be selected by the members who exercise managerial functions. It was stated by the workplace parties that JHSC meetings are always chaired by the employer JHSC co-chair.</td>
<td>2020-JUN-16</td>
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<td>2</td>
<td>Rqmt</td>
<td>OHSA</td>
<td>1990</td>
<td>55</td>
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<td>The employer shall ensure that a designated worker’s JHSC member (s.9 (23) OHSA) inspects the physical conditions of the workplace on a biweekly basis until October 31, 2020 unless otherwise directed by an inspector of MLTSD.</td>
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<td>Rqmt</td>
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<td>c</td>
<td>The employer shall provided to the MLTSD copies of 2 occupational illnesses reports not submitted to the MLTSD. It was found and confirmed that on May 5 and 6, 2020 the employer submitted to the MLTSD occupational illness reports that contained 104 worker’s names. However, it was stated that there</td>
<td>2020-JUN-05</td>
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### Field Visit Report

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**Safe At Work Ontario**

**Page 6 of 7**

**Operations Division**

- Occupational Health and Safety

**OHS Case ID:** 03913PHXM393

**Field Visit no.:** 03913PKSV432

**Visit Date:** 2020-JUN-02

**Field Visit Type:** CONTINUATION

**Workplace Identification:**

- **Location:** EATONVILLE CARE CENTRE
- **Address:** 420 THE EAST MALL, ETOBICOKE, ON, CANADA M9B 3Z9

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- **To:** RESPONSIVE MANAGEMENT INC.
  - **Org/Ind Role:** Primary Employer

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<td>1990</td>
<td>52</td>
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<td>are 106 workers with occupational illness. If an employer is advised by or on behalf of a worker that the worker has an occupational illness or that a claim in respect of an occupational illness has been filed with the workplace safety and insurance board by or on behalf of the worker, the employer shall give notice in writing, within four days of being so advised, to a director, to the committee or a health and safety representative and to the trade union, if any, containing such information and particulars as are prescribed. At the time of this visit for the randomly selected worker from the provided to the MLTSD occupational illness report, it was found that the employer became aware of this illness on March 22, 2020 with confirmed test result on March 30, 2020, but the MLTSD was notified on May 5, 2020.</td>
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**Recipient**

- **Name:** Kayley D'Souza
- **Title:** Assistant Director of Care

**Inspector Data**

- **Name:** YEVGEN LESCHENKO
- **Title:** OCCUPATIONAL HEALTH & SAFETY INSPECTOR
- **Address:** 1601 Yonge St, North York ON M7A 0A3
- **Email:** molcompliance@ontario.ca
- **Tel:** (416) 988-9479
- **Fax:** 416-777-5013

**Worker Representative**

- **Name:** Larysa Yuseupova
- **Title:** Programs Aide

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