

Operations Division Occupational Health and Safety

Field Visit Report

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OHS Case ID: **04757SCNT791** Visit Date: **2023-FEB-14** Field Visit Type: **CONTINUATION**
 Field Visit no: **04757SDHN819**

Workplace Identification: **HOPITAL MONTFORT/ MONTFORT HOSPITAL** Notice ID:
713 MONTREAL ROAD, OTTAWA, ON, CANADA K1K 0T2

Telephone: **(613) 746-4621** JHSC Status: **Active** Work Force #: **500** Completed %:

Persons Contacted: **SANDRA PINA - MANAGER 4C AND JOCELYN OUELLET - JHSC WORKER REP**
 Visit Purpose: **TO INVESTIGATE FOR MATTERS PERTAINING TO THE OCCUPATIONAL HEALTH & SAFETY ACT AND REGULATIONS**
 Visit Location: **AT THE WORKPLACE - UNIT 4C**
 Visit Summary: **ONE ORDER WAS ISSUED ON THIS REPORT**

Detailed Narrative:

PURPOSE OF INSPECTION:

The Ministry of Labour, Training, and Skills Development attended the workplace and met with the above parties in response to a notice of an injury to a worker deployed as an agency sitter to the Monfort Hospital. The injury occurred after an incident of violence with a patient.

INSPECTOR FINDINGS:

There is a lack of measures and procedures to ensure workers who are agency sitters at the workplace are provided with information relating to the risk of violence from all patients with a history of violent behaviour that these workers may encounter. An order was issued to this employer to ensure that these workers are provided with information and instruction related to workplace violence from all patients with a history of violent behaviour if the worker can be expected to encounter that person at the workplace and is likely to expose the sitter to physical injury.

NOTICE OF COMPLIANCE:

This report and the order issued have been explained to the employer and worker representative. A Notice of Compliance Form has been provided which shall be completed and returned to this inspector upon compliance with the order issued in the time provided. The employer and the worker representative must sign the Notice of Compliance Form and complete the details of what action was done to achieve compliance. If you do not provide written confirmation of compliance within 3 days of each order due date, this may generate additional inspections by the MLITSD to confirm compliance.

RESOURCES:

PSHSA's Communicating the Risk of Violence: A Flagging Program Handbook for Maximizing Preventative Care
<https://workplace-violence.ca/tools/flagging/>

| Recipient | Inspector Data | Worker Representative |
|----------------------------------|---|---------------------------------|
| Name <u>SANDRA PINA</u> | Paula MacDonald O.H.S.A. & B.O.S.T.A. INSPECTOR PROVINCIAL OFFENCES OFFICER | Name <u>JOCELYN OUELLET</u> |
| Title <u>Clinical manager 4c</u> | 347 Preston St. 4th flr, Ottawa, ON, K1S 3J4 HSOttawaDistrict@ontario.ca Tel: 613 296 3856 Fax: 613-727-2900 | Title <u>CARPENTER</u> |
| Signature <u>SPINA</u> | Signature | Signature <u>Joelyn Ouellet</u> |

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713 MONTREAL ROAD, OTTAWA, ON, CANADA K1K 0T2

Order(s) /Requirement(s) Issued To:

To: **MONTFORT HOSPITAL**

Org/Ind Role
Primary Employer

Mailing Address:
713 MONTREAL RD, OTTAWA, ON, CA K1K 0T2

Order(s) /Requirement(s) Description:

You are required to comply with the order(s) /requirement(s) by the dates listed below.

| No | Type Code | ActReg | Year | Sec. | Sub Sec. | Clause | Text of Order/Requirement | Comply by Date |
|--------------|-----------|--------|------|------|----------|--------|--|----------------|
| 1 | Time | OHS | 1990 | 25 | 2 | a | The employer shall provide information and instruction to a worker to protect the health or safety of the worker from violence. At the time of the inspection, a worker employed as an agency sitter was not provided information and instruction about a patient's history of violent behaviour and was injured by the patient in an act of violence. | 2023-MAR-17 |
| 04757SDHP820 | | | | | | | | |

| Recipient | Inspector Data | Worker Representative |
|---------------------|---|-----------------------|
| Name <u>SP</u> | Paula MacDonald O.H.S.A. & B.O.S.T.A. INSPECTOR PROVINCIAL OFFENCES OFFICER 347 Preston St. 4th flr, Ottawa, ON, K1S 3J4 HSOttawaDistrict@ontario.ca Tel: 613 296 3856 Fax: 613-727-2900 | Name <u>J.O</u> |
| Title _____ | | Title _____ |
| Signature <u>SP</u> | Signature _____ | Signature _____ |

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Workplace Violence and Health Information Privacy Fact Sheet

https://www.pshsa.ca/wp-content/uploads/2016/07/PSHSA_Flagging-Workplace-Violence-and-Health-Information-Privacy-Fact-Sheet_VWVFCFEN0616.pdf

| Recipient | Inspector Data | Worker Representative |
|------------------------|---|-----------------------|
| Name <u>SP</u> | Paula MacDonald O.H.S.A. & B.O.S.T.A. INSPECTOR PROVINCIAL OFFENCES OFFICER | Name <u>J. O</u> |
| Title _____ | 347 Preston St. 4th flr, Ottawa, ON, K1S 3J4 HSOttawaDistrict@ontario.ca Tel: 613 296 3856 Fax: 613-727-2900 | Title _____ |
| Signature <u>SPina</u> | Signature _____ | Signature _____ |