



PLEASE POST

ONA Provincial Professional Practice Teleconnect ***Getting the Information You Need to Resolve Workload*** ***Complaints***

- Date:** Tuesday, March 1, 2016
- Time:** 4:30 to 6:00 p.m.
- Topic** **Getting the Information You Need to Resolve Workload Complaints**
During this session, ONA's Professional Practice Specialists will address how to effectively use the Workload/Professional Responsibility Review Tool found in the hospital collective agreement. This will include what information should be included, when and how do you ask for it, etc. (Note this tool is available on the ONA website and may be a useful resource to guide members working in other sectors, to request information that may be helpful when dealing with workload issues.)
- Audience:** This teleconnect will be of particular interest to ONA's Bargaining Unit Workload and Professional Responsibility Representatives, Bargaining Unit Presidents and Local Coordinators, and front-line members.
- Format:** ONA First Vice-President Vicki McKenna, RN, will be the moderator for this teleconference. It will begin with a short presentation by the Professional Practice Specialists who will also address any pre-submitted question from ONA members.

Following the presentation there will be an interactive question-and-answer session. A recording of the session will be available for 48 hours after the session has ended. This recording will also be available online in the Executive Section of ONA's website at www.ona.org approximately two weeks after the session.
- Registration:** ONA members can register for the teleconnect by sending an e-mail to RegisterProfPractice@ona.org. Members will be required to provide their name and ONA ID number. Once registered, members will receive a response that will include the telephone number needed to call in, as well as the conference number to enter.
- Materials:** PowerPoint slides of the presentation will be e-mailed to registrants prior to the teleconnect. The presentation and related materials will be posted on the ONA website following the teleconnect.
- Questions:** When registering for the teleconnect, members will also be able to pre-submit any questions they would like addressed during the presentation.