



NOTICE

Successfully Leading Members in the Professional Responsibility Complaint Process

Date: Tuesday April 25, 2017

Time: 4:30 p.m. to 6:00 p.m.

Topic

During this session, ONA's Professional Practice Specialists will explain the role and accountabilities of the Workload and Professional Responsibility Representatives and Bargaining Unit Presidents at each step of the Professional Responsibility Complaint (PRC) process. We will outline strategies to help keep the momentum going throughout the process. In addition, we will discuss and provide tools to assist in tracking and organizing the Professional Responsibility Workload Report Forms and when creating an action plan to work towards resolving complaints.

Audience: This teleconnect will be of interest to ONA members, Unit reps, Workload and Professional Responsibility Representatives, Bargaining Unit Presidents and Local Coordinators.

Format: ONA First Vice-President Vicki McKenna, RN, will be the moderator for this teleconference. It will begin with a short presentation by Professional Practice Specialists, followed by an interactive question-and-answer session after the presentation.

Registration: ONA members can register for the teleconnect by sending an email to RegisterProfPractice@ona.org. Members will be required to provide their name and ONA ID number. Once registered, members will receive a response that will include the telephone number needed to call in, as well as the conference number to enter.

Materials: PowerPoint slides of the presentation will be emailed to registrants prior to the teleconnect. Following the teleconnect, the presentation and related materials will be posted on ONA's website at www.ona.org in the Executive Section.

A recording of the session will be available to registrants for 48 hours after the session has ended. Two weeks following the session, this recording will also be available online in the Executive Section of ONA's website. Front-line members can also access a CD recording of this teleconnect via their Bargaining Unit Presidents from the ONA library.