PUBLIC HEALTH PROFESSIONAL RESPONSIBILITY AND WORKLOAD CONCERNS/ INDICATORS

| COMMUNICATION | EQUIPMENT & SUPPLIES | POLICIES AND PROCEDURES |
|---|--|--|
| □ Lack of Supervisor Availability | □ Faulty or Missing/Lack of | □ Lack of/outdated |
| □ Delayed Response | □ Not Appropriate | □ Volume |
| □ Client/Community Factors i.e. | □ Inservice for New Equipment | Administrative Process |
| Culture | | Barriers |
| □ Email Process Barriers | □ Lack of Internet Connection | □ Service Pathways |
| Availability of Community | □ PPE (lack of / time to don & | □ Employer Work Instructions |
| /System Partners/Challenges | doff) | □ Medication Protocols |
| □ Charting/Document Systems | □ Computer/ Network Issues | □ OPHS Guidelines |
| Untimely Documentation | □ Maintenance | □ OPHS Indicators |
| □ Language/Hearing/Literacy | □ Order Time Deadlines | □ Abuse/Safety/Violence |
| □ Political Climate | Ergonomic Workstation | □ Strategic Plan |
| □ Reporting Systems | Delivery Turnover Time | Multiple changes/Updates |
| □ Other | □ Other | □ Other |
| EDUCATION / ORIENTATION | JOB FUNCTIONS / DUTIES | STAFFING LEVELS |
| □ Staff Education/Training | □ Email/Updates/Call Volumes | □ Baseline Staffing |
| Sessions | □ Documentation | □ Sick Calls/Vacancies |
| □ Supporting Novice Staff | □ Case Management | □ Support Staff |
| □ Frequent/Immediate Updates | □ Case Conferences | □ Staff Not Replaced |
| Orientation of New Staff | Meetings | □ Skill Mix/Novice to Expert |
| Access to Reference Materials | □ Home visits | □ Client Needs/Complexity |
| □ Insufficient staffing | □ Presentations | □ Break Relief |
| □ Lack of Time for Updates | System Navigation/Barriers | □ Refusal for Overtime |
| Student mentoring | □ Reports/Lists | □ Caseload Size |
| □ Inadequate/incomplete | □ Addition of extra/new tasks | □ Desk Coverage |
| □ Other | □ Lack of Role Clarity | □ Accumulation of Workload |
| ENVIRONMENT | □ Crisis Management | □ # of New Assignments |
| Uncontrolled Variables | □ Incident Reporting | □ # of Discharges |
| □ Weather/Travel/Distance | □ Other: | □ Other: |
| □ Lack of Heat/Water/Electricity | NON-NURSING DUTIES | PHYSICIAN RELATED |
| □ Bedbugs/Clutter/Hoarding | □ Photocopying | □ Lack of Primary Physician |
| □ Allergens/Pets/Smoke | □ Routine System Navigation | □ Availability/Off hours |
| □ Family/Household Dynamics | Booking Appointments | Outdated Medical directives |
| □ Caseload Size/Geography | Opening/Closing Files | □ Delayed Response |
| □ Safety for Clients/Staff | Replenishing/Restocking | Documentation |
| Other: | □ Answering Phones | □ Care Coordination Barriers |
| | Couriering equipment | □ Other: |
| | /supplies/health unit goods | |
| | □ Reception duties | |
| | □ Other: | |